John L. Grove
College of Business

“A Tradition of Excellence”

2010-2011 Annual Report
Shippensburg University of Pennsylvania

Shippensburg University is a public comprehensive university offering bachelor's and master's degree programs in three colleges: Arts and Sciences, Business, and Education and Human Services. There are approximately 1,100 graduate students enrolled at Shippensburg University. Undergraduate enrollment is 7,200.

The 200-acre campus is located in Cumberland County, forty miles southwest of Harrisburg. It is readily accessible from the Carlisle and Blue Mountain interchanges of the Pennsylvania Turnpike and from exits 24 and 29 of Interstate 81.

The Office of Professional, Continuing and Distance Education Studies (PCDE) provides credit and non-credit programs that meet the educational and training needs of the region, offering courses online and at off-campus locations.

Shippensburg University is one of fourteen universities of the Pennsylvania State System of Higher Education. Founded in 1871 as the Cumberland Valley State Normal School, it graduated its first class in 1874.

Shippensburg University is accredited by the Middle States Association of Colleges and Schools, AACSB International, ABET, American Chemical Society, Council on Social Work Education, Council for the Accreditation of Counseling and Related Educational Programs, International Association of Counseling Services, Council for Exceptional Children, and by the National Council for the Accreditation of Teachers.
Dean’s Message

Since taking the position of the Dean of the John L. Grove College of Business at Shippensburg University on July 1, 2010, I have met with faculty, students, alumni, Advisory Board, advisory councils and other constituencies as part of my effort to be fully informed about the current position of the College in preparation for developing a strategic plan that position the College effectively in the global management education. The College of Business has many successful alumni throughout the globe. I believe their success comes from the great education they received from the John L. Grove College of Business faculty. This success has been reinforced by proclaiming AACSB International accreditation for all undergraduate and graduate programs in business. This is an external validation of a highest form. Every five years AACSB accredited schools are revisited for adherence to standards that reflect high quality. Parents also validate our success in educating our students, because they continue to send their sons and daughters to Ship, because they believe in our mission of excellence in preparing principle leaders in a competitive global environment. Employers continue to seek our graduates, because they believe our graduates are well prepared, ethical, and very professional. We are also fortunate to be ranked among the top business schools in the world by U.S. News & World Report 2011 edition. The College of Business faculty continue to excel in teaching, intellectual contribution, and service. During the 2010-2011 academic year, sixteen achievement awards were presented to faculty for their accomplishments in the three areas of teaching, research and service. These awards were made possible by contributions of alumni and supporters of the John L. Grove College of Business. You will find the list of recipients of these awards in the annual report.

We have had a very successful Professional MBA program at Ship that has been offered at the Dixon University Center in Harrisburg and Hanover in addition to the campus. This program offering will be expanded to the York area effective fall semester 2011 and to the East Stroudsburg University campus in Spring 2012. We are also planning to offer the Emerging Leaders MBA program at the Dixon University Center and a completely online MBA effective fall semester 2012.

This year’s success and progress are due to efforts and dedication to excellence of many people. I hope you are as proud of the students, faculty, and alumni, and other supporters featured in this annual report.

Best Regards,
John G. Kooti, Dean
John L. Grove College of Business

Mission Statement

The John L. Grove College of Business at Shippensburg University provides a high value comprehensive educational experience that prepares students to excel as principled leaders in today’s global business community.
The John L. Grove College of Business, established in 1971, is one of the premier business schools in the Mid-Atlantic Region. Since 1981, our College has been internationally accredited by the most prestigious business-accrediting agency in the world, AACSB International - The Association to Advance Collegiate Schools of Business. We offer a Master of Business Administration (MBA) degree and a Bachelor of Science in Business Administration (B.S.B.A.) degree as well as a number of certificate programs. The business programs at Shippensburg are relevant and challenging. We ask corporate executives, as members of the Grove College of Business Advisory Board and Councils, to help us plan programs that offer the preparation executives want and expect in their employees.

In the 2010-11 academic year, there were 117 MBA students enrolled across our three locations (Shippensburg, Harrisburg, and Hanover), and 1,433 undergraduate students enrolled within our three academic departments:

- Accounting, Management Information Systems, and Information Technology for Business Education
- Finance and Supply Chain Management
- Management and Marketing

Our B.S.B.A. degree program features a strong common business core, a concentration in a specific major, and a balanced liberal arts component. This business core covers subjects from all functional areas of business and gives a broad foundation of business knowledge. It enables students to change business majors within the first two years with no loss of credits and provides career flexibility upon graduation.

The University participates in two major employment consortia each year and the College hosts the Career Expo where students can talk to representatives from various businesses about career opportunities. Students have an opportunity to gain firsthand job experience by completing a business internship. Our internships give students that blend of academic learning with real-world experience, increasing job opportunities upon graduation. Internships are available in a variety of businesses here in south-central Pennsylvania, in metropolitan areas like Philadelphia and Baltimore, and nationwide and internationally as well.

Our Grove College of Business faculty’s goal is to provide students with a base of knowledge and skills for a lifetime of learning in a professional career of their choice. The faculty, over 95 percent of whom have a doctorate in their field of instruction, pride themselves in offering a highly personalized learning environment. Equally important, the educational experience of our students is guaranteed to be state of the art because our faculty members continue their professional growth through research and their work as consultants. In addition, our modern classroom building, Grove Hall, was designed with a 21st century education in mind. Our small classes enable students to interact on a one-to-one basis and this allows our faculty to help students develop strong communication, interpersonal, and teamwork skills which are vitally important in today's business world.

In January 2011, the John L. Grove College of Business earned reaccreditation from AACSB International.

The accreditation means that Grove College of Business has met the standard of excellence for business programs at the undergraduate and graduate levels, and we have the highest quality business classes, faculty, research, students, and graduates. We provide our students with the knowledge and skills that employers require to be globally competitive. Our faculty also remains very active in research in order to provide students the most up to date business knowledge, skills, and applications. "I am very proud of our faculty, students, administrators, alumni, advisory board, and friends of the University and the College of Business for their dedication to excellence," said Dean Kooti.

In 1981, Grove College became the first school in the Pennsylvania State System of Higher Education and the ninth college overall in Pennsylvania to become internationally accredited by AACSB International. The college was established in 1971 and has earned a reputation as one of the premier business schools in the Mid-Atlantic Region. The college is one of only 24 schools in Pennsylvania and one of approximately 633 worldwide to have earned AACSB International accreditation.
Advisory Board Fall Meeting

Members of the Grove College of Business Advisory Board came to campus on Friday, October 30 to meet with the deans, members of our College Council, other faculty and selected students. This dedicated group meets once each semester to assist the College with various topics. At the fall meeting, the group was involved in helping review and revise the Grove College of Business Mission Statement.

Grove College of Business Advisory Board

<table>
<thead>
<tr>
<th>Aji M. Abraham</th>
<th>Robert P. Nicholson ’84</th>
</tr>
</thead>
<tbody>
<tr>
<td>Capital Blue Cross</td>
<td>Harisco Corporation</td>
</tr>
<tr>
<td>Richard C. Atkinson ’79</td>
<td></td>
</tr>
<tr>
<td>HDH Byerly</td>
<td></td>
</tr>
<tr>
<td>Edward L. Buchanan IV’71</td>
<td>Edward E. Pipet ’86</td>
</tr>
<tr>
<td>Smith Elliott Kearns &amp; Co., LLC</td>
<td>CenturyLink</td>
</tr>
<tr>
<td>Chris C. Bushey ’79</td>
<td>Ronald J. Points ’69</td>
</tr>
<tr>
<td>Quandel Group</td>
<td>Frederick D. Potthoff ’70</td>
</tr>
<tr>
<td>Charles H. Diller, Jr.</td>
<td>Kroff Chemical Company, Inc.</td>
</tr>
<tr>
<td>Retired</td>
<td></td>
</tr>
<tr>
<td>Edward F. Ehret ’87</td>
<td>Christopher E. Pruitt ’84</td>
</tr>
<tr>
<td>Atlas Minerals &amp; Chemical</td>
<td>East Penn Manufacturing Co., Inc.</td>
</tr>
<tr>
<td>Patrick Evans</td>
<td></td>
</tr>
<tr>
<td>Franklin Advisory</td>
<td></td>
</tr>
<tr>
<td>Bradley S. Everly ’73</td>
<td></td>
</tr>
<tr>
<td>Orrstown Bank</td>
<td></td>
</tr>
<tr>
<td>Randy L. Fackler ’86</td>
<td></td>
</tr>
<tr>
<td>PricewaterhouseCoopers LLP</td>
<td></td>
</tr>
<tr>
<td>James A. Gehr ’83</td>
<td>William F. Rothman</td>
</tr>
<tr>
<td>Exel</td>
<td>RSR Realtors</td>
</tr>
<tr>
<td>Ronald G. Gipe ’71</td>
<td>P.J. Soto ’77</td>
</tr>
<tr>
<td>Martin’s Famous Pastry</td>
<td>U.S. Department of Labor-Office of Administrative Law Judges</td>
</tr>
<tr>
<td>Nora Habig</td>
<td>Curt E. Spicher ’85</td>
</tr>
<tr>
<td>M&amp;T Bank</td>
<td>Spicher’s Appliances</td>
</tr>
<tr>
<td>Craig H. Hill ’77</td>
<td>Frank Stearn</td>
</tr>
<tr>
<td>Fulton Financial</td>
<td>Retired</td>
</tr>
<tr>
<td>Marsha A. Hoy ’89</td>
<td>Cindy Stewart ’75</td>
</tr>
<tr>
<td>Hoffman Ford</td>
<td>Family Health Council of Central PA</td>
</tr>
<tr>
<td>Michael L. Hurt</td>
<td>Lamar R. Stoltzfus ’77</td>
</tr>
<tr>
<td>Retired</td>
<td>ParenteBeard Company, LLC</td>
</tr>
<tr>
<td>Ronald S. Kearns ’64</td>
<td>Jim Thompson</td>
</tr>
<tr>
<td>Smith Elliott Kearns Company, LLC</td>
<td>Volvo Construction Equipment</td>
</tr>
<tr>
<td>Stephanie Kleinfelter ’84</td>
<td>Jill J. Walmer ’82</td>
</tr>
<tr>
<td>Keefer Wood Allen &amp; Rahal, LLP</td>
<td>Highmark</td>
</tr>
<tr>
<td>James E. Kroh ’65</td>
<td>Robert E. Ward ’77</td>
</tr>
<tr>
<td>R.H. Sheppard Company</td>
<td>Computer Aid, Inc.</td>
</tr>
<tr>
<td>Charles R. Nebel, Jr. ’84</td>
<td>J. Joseph Zimmerman</td>
</tr>
<tr>
<td>Boyer &amp; Ritter, CPA</td>
<td>Valley Quarries</td>
</tr>
</tbody>
</table>

Back row (left to right) Craig Hill, Ron Kearns, Dr. Bill Ruud, Dr. Bill Oberman, Frank Stearn, Bob Ward, Lamar Stoltzfus, Chuck Diller, Jr., Dr. Bob Stephens, Lani Longarzo; Second row (left to right) Deb Booz, Dr. Mike Coolsen, Dr. Hong Rim, Gerald Piper, Dr. John Kooti, Marsha Hoy, Dr. Mary Myers, PJ Soto, Jessica Hughes; First row (left to right) Fred Potthoff, Dr. Joanne Tucker, Dr. Anthony Winter, Dr. Louise Hatfield, Nora Habig, and Chuck Nebel.

Grove College ranked among the nation’s best business programs

In August 2011, U.S. News and World Report recognized the John L. Grove College of Business as among the best business programs in the nation.

The magazine’s “Best Colleges” 2011 ratings recognized Grove College in the “Best Colleges Specialty Rankings: Best Undergraduate Business Programs” category. No numerical rank is given for those listed. According to the magazine, last spring it surveyed deans and senior faculty at undergraduate business programs accredited by the Association to Advance Collegiate Schools of Business. They were asked to rate the quality of programs with which they are familiar.

Dean Kooti said, “I am very proud of the John L. Grove College of Business faculty, staff, and students for continuing thirty-nine years tradition of excellence in business education. The U.S. News & World Report 2011 edition of undergraduate business program ranking is a wonderful testimony to this dedication.”
The Finance Advisory Council welcomes David A. Rosen, managing director, Gleacher-Descap Securities, New York, N.Y. Mr. Rosen has twenty years of experience working on Wall Street, specifically in the mortgage and asset backed securities marketplace.

He is a 1991 graduate of Shippensburg University, where he earned a BSBA with a double major in Finance and Economics. Shortly after graduation, he secured a job with Prudential Securities Incorporated as an associate in the Taxable Fixed Income Group. While at Pru, he assisted senior traders and salespeople in all sectors of fixed income: Mortgage Backed Securities (MBS), Asset Backed Securities (ABS), U.S. Treasury Securities, Corporate Bonds, U.S. Agency Securities, Interest Rate Swaps, and Short-Term Money Markets.

In 1993, after two years at Pru, Mr. Rosen left to join a startup firm called Descap Securities, then a five-person organization. He has worked at the same firm ever since. Now known as Gleacher-Descap Securities, the firm has grown into a 400-person, full-service boutique investment bank with an annual trading volume that exceeds $100 billion. Mr. Rosen is currently a managing director in the Mortgage and Asset Backed trading group, and over the past eighteen years has held a variety of positions including: MBS Sales; Collateralized Mortgage Obligation (CMO) Trader; CMO Derivative Trader; Residential Subordinate Trader and MBS Pass-Through Security Trader. He now spends the majority of his time focused on MBS/ABS sales, but continues to work closely with the firm’s traders on short/long term trading strategies for the firm’s $1.6 billion trading position.

Mr. Rosen resides in Manhattan where he is active in several charitable organizations and likes to spend his free time cheering on his beloved New York Yankees, Knicks, Jets, and Rangers.

Rosen Joins Finance Advisory Council

Supply Chain Management Advisory Council

Dan Altmare
World Kitchen, LLC

Carol L. Baer ’95
Exel

Ray Baldasaro
Keen Transport

Edward Botchie
Jodi Buhrman ’97
Amazon

Bill Burke
Allen Distribution

H. Douglas Bushong ’84
The Jay Group

Lee Ann Christy

Ed Gallagher
Menlo Worldwide Gov’t Service

Peter J. Hamilton ’84
Worley Parsons

Scott Hile
Exel

Rick Howenstine
Clark Distribution Systems, Inc.

Gary Kelley
D.M. Bowman, Inc.

John Kessler
Staples

Chris Malone ’86
The Hershey Company

Douglas McLaughlin
Exel

Dave Metzler
Carlisle Carrier Corp.

Colette Raebiger ’95
Pfizer, Global Logistics & Supply

Bob Riegler
Roadway Express

James Runk
PA Motor Truck Association

David Santeusaniou ’80
Tycos Electronics Corporation

Michael Sibbel ’91
Uchiyama America, Inc.

Dr. Richard Stone
Professor Emeritus, SU Finance

Jennifer L. Sassani ’93
Lehigh University

Brian J. Walsh ’80
Oppenheimer & Co. Inc.

Christopher S. Weber ’03
M&T Bank

David C. Webster ’03
Oxford University

Sarah Wolf ’04

First row (l to r): Anne Kingsborough, Lee Fortenberry, Ralph Hocking, Phil Carrasco
Second row: Chris Jackson, Dr. Paul Chiu, James Dailey, Dr. Hong Rim, Chris Weber, Dr. Mu-Sheng Chang
Third row: Greg McMullen, Ralph Fetrow, Matt Olecki, Donald Butler, James Benton, & Brian Walsh
College connects with Business School in France

In April, representatives of Shippensburg University and La Rochelle International Business School in La Rochelle, France signed an intent agreement to promote development of joint studies, research and training activities, and other educational programs of mutual interest.

The agreement was signed by Shippensburg President Bill Ruud and Marie-Helene Wright, international relations coordinator and assistant to the director.

“We live in an ever-more globalized world and it is important for our students to have the opportunity to better understand and appreciate that new paradigm,” Dr. Ruud said. “This joint agreement will not only allow our students to attend this outstanding business school, but allow their students to attend Shippensburg and our nationally-accredited John L. Grove College of Business.”

Under the agreement, the two institutions agree to cooperate in the exchange of students for either one semester or an entire academic year.

La Rochelle is about three hours southwest from Paris. According to information from the school it has 2,300 students, including 400 international students, and has 95 partner universities worldwide including nine in the U.S. It offers a variety of programs including a master of management degree, an international bachelor degree, a bachelor of business degree, a bachelor in hospitality management degree and a master’s degree in tourism.

La Rochelle Business School offers a broad range of undergraduate, graduate, and executive business education taught in both English and French, according to its information. The school is a non-profit, independent research and educational institute and a member of the “Grand Ecoles” system. Its programs emphasize internships and international exchange offering students ready access to the European job market.

Ship Global Connection

Four SHIP grads enjoyed a great night in Shanghai! JohnPaul Bennett ’10, Jodie Vanderman ’00, Muhammad Hussein ’00, all College of Business graduates, and Mike Goldberg ’06, a geography/earth science grad, are all living and working in Shanghai, China.
College of Business Endowments

Fred C. Archer Memorial Award
This award established in 1974 is presented in memory of Fred C. Archer who served as a professor of business education from 1970–1974. It is presented annually to a business education student, as a second semester junior, who has a 3.0 or better overall academic average and has excelled in the major subject area.

Reva Hoback Brubaker Scholarship Fund
Established by Ronald C. Brubaker in memory of his wife Reva Hoback Brubaker. A renewable scholarship for an incoming freshman majoring in business and demonstrating a financial need and academic promise. Recipient must be a resident of Pennsylvania, Maryland, West Virginia, or Ohio.

The Dr. Max G. Cooley Scholarship Fund
Established in honor of Dr. Cooley at the time of his retirement from Shippensburg University to fund scholarships for students in business education.

Harold U. and Helen F. Crouse Business Scholarship Award Fund
Awarded annually to the business student who has demonstrated the potential for future leadership in business and in society by virtue of his or her academic achievement, participation in student activities, and promotion of the aims and objectives of the college.

The Charles H., Jr. and Jane E. Diller Scholarship Fund
Established by Mr. Diller, member of the College Advisory Board, and retired executive of JLG Industries, a full-tuition scholarship awarded to a full-time freshman business major.

The Dinger Scholarship Fund
Established by Dennis L. Dinger, Accounting ‘72, in honor of his mother and in memory of his father. For an incoming freshman business major from Tri-Valley High School.

Gerald R. Fetrow Scholarship Fund
For a student-athlete enrolled in an undergraduate degree program within Grove College of Business who intends to become a student in good standing in one of the following athletic teams: baseball, softball, men’s basketball, or women’s basketball.

The Fogelsonger Scholarship Fund
Established in honor of alumni Ned R. Fogelsonger. One-year scholarship awarded to upper-division students intent on pursuing a career in the insurance industry and/or financial services industry.

Harry R. Frenh Research Fellowship Endowment
This fellowship supports research in business and economics by faculty in the College of Business.

The Edward S. Goodhart Endowment Scholarship Fund
For incoming full-time freshmen entering an undergraduate degree program administered by the Accounting Department. A four-year scholarship with minimum GPA and credit requirements.

John L. and Cora I. Grove Scholars Program Endowment
This scholarship fund is used to attract and retain academically talented and needy students pursuing studies leading to a career in business.

John L. and Cora I. Grove College of Business Endowment
Provides funds for such areas as resource material, equipment, faculty recruitment, and faculty projects.

Renetta F. Heiss Scholarship Fund
Provides scholarship assistance to an incoming student enrolled in business education or office administration based upon academic excellence and promise of success.

Edwin L. Herr Study Abroad Scholarship Fund
Established by Dr. Edwin L. Herr ‘55, this scholarship funds annual study abroad scholarships.

The Dr. Ralph T. Hocking Scholarship Fund
Four-year scholarship for a student majoring in finance established by Dr. Ralph Hocking who served 30 years as a professor in the John L. Grove College of Business.

Dale E. Kann Endowment
Established by Dale E. Kann, Business Education ’63. Funds joint research by faculty and students.

The Norman E. King Fund
Established through contributions in honor of a retired accounting faculty member. Proceeds are used to purchase current professional materials for the accounting faculty.

The Frederick L. Peters Memorial Scholarship Fund
Established in memory of Mr. Peters, who earned his bachelor’s and master’s degree in business administration from Shippensburg and was employed by Shippensburg as an accountant for more than 20 years. Awarded to students entering the College from Shippensburg Area and Big Spring school districts.

Michael and Nancy Pinkowicz Business Scholarship
Four-year scholarship, established by Michael Pinkowicz ’76 and his wife, Nancy, in appreciation of his academic and extracurricular experience at Shippensburg. Awarded to incoming freshmen from Philadelphia, Montgomery or Delaware counties with first preference given to qualified minority students.

The Ignatios and Anastasia Prokop/John L. Prokop Scholarship Fund
Established by John L. Prokop, ‘57–’73. For entering freshmen pursuing an information technology for business education degree with priority given to students from Cumberland, Dauphin, Lancaster, and York counties.

The Chris and Robin Pruitt College of Business Scholarship Fund
Four-year freshman scholarship, established by Chris and Robin Pruitt who graduated in 1984 with degrees in accounting and elementary education, respectively, to help deserving students further their education and share the “Ship” experience.

The William F. and Susannah M. Rothman Scholarship Fund
Four-year scholarship for incoming freshman students graduating from Harrisburg City School District with second preference given to applicants from Steelet-Highspire School District. Recipients must demonstrate financial need.

The Jack A. and Mildred Prince Squires Scholarship Fund
Mr. Jack A. Squires, Business Education ’49, owned and operated Squires Electronics and Appliances, Inc. in Shippensburg and Chambersburg. Provides for a student with junior standing and academic excellence.

The John L. Grove College of Business has a number of special endowments that provide continuing support to college programs and activities which otherwise might not be funded, nor possible.

If you are interested in creating an endowment through the Shippensburg University Foundation for the benefit of the John L. Grove College of Business, please call the Shippensburg University Foundation at (717) 477-1377 or visit our website at www.sufoundation.org.

Robert E. “Bucky” Ward Athletic Scholarship Fund
Established by Robert E. “Bucky” Ward ’77, this scholarship is to be awarded to a Parkland High School graduate enrolled in an undergraduate degree program in the John L. Grove College of Business who participates in Shippensburg University’s intercollegiate athletic program.

The Brooke Ashley Weaver Memorial Scholarship Fund
Established by her parents Jim and Karen Weaver to remember Brooke, a student at the College who passed away in her sophomore year. Provides a full-tuition scholarship to a student in the College.

Ursula F. Wiegand Endowment
Given by Ursula Wiegand, a longtime member of the Economics Department. Used by the department to fund research, classical music concerts, and provide tutors for economics students.

The Wisman Endowment
Established in memory of Mr. Frank Wisman, whose vision led to the creation of the Investment Management Program. Used as a vehicle for giving finance majors experience in actual investment management.

The Zumbrun/Korkuch Family Scholarship Fund
Established by Jean Zumbrun Korkuch ’49 and husband Frank Korkuch ’50 and endowed by them and other family members. For entering freshmen pursuing an Information Technology of Business Education degree with priority given to students from Cumberland, Dauphin, Lancaster, and York counties.
Beta Gamma Sigma Inducts Newest Members

On April 15, 2011, Beta Gamma Sigma inducted thirty new members into the Shippensburg chapter. The induction ceremony was Dr. John Kooti’s first as dean of the John L. Grove College of Business. Along with the new inductees, Beta Gamma Sigma recognized Dr. Richard Stone for his outstanding service to the Shippensburg chapter.

The chapter honorary inductee was Dr. Barbara Lyman, Provost and Senior Vice President for Academic Affairs. Her speech at the ceremonial dinner was inspirational to all Beta Gamma Sigma members and we thank her for her contribution.

Beta Gamma Sigma would also like to thank Dr. April Bailey, Assistant Professor of Accounting, for her exceptional work as chapter secretary and administrator as well as Debra Booz for her enormous amount of effort she put forth for the induction ceremony and dinner.

This year’s Beta Gamma Sigma scholarship recipient was Matthew Miller. Next year’s vice presidents for Beta Gamma Sigma will be Alex Andrussier and Benjamin Fetrow.

2010-2011 Inductees

**JUNIORS**
- Lindsay Billotte
- Benjamin Fetrow
- Ryan Grigg
- Jared Hammers
- Scott Henry
- Jordan Middleton
- Troy Oberholtzer
- Ashwini Palande
- Nicholas Pederson
- Edward Quirke
- Justin Rabe
- Katie Reese
- Kaitlin Rodgers
- Charles Sabol
- Daniel Tebbs
- Evan Wabrick

**SENIORS**
- Alex Andrussier
- Jennifer Hoover
- Travis Laub
- Matthew Miller
- Katie Morton
- Timothy Rogan
- Stacie Stuart
- Tara Walsh

**MBA**
- Christopher Buchs
- Justin Kleinfelter
- Timothy Kost*
- Amanda Morgan
- Sookti Tankala
- Amber Whitney

*Denotes second recognition.

Student Awards and Scholarships

- **John L. and Cora I. Grove Scholars**
  - Nathan Bonner
  - Cari Butler
  - Jesse Carberry
  - Dave Carney
  - Erin Conners
  - Amanda Dubs
  - Lindsay Gemmell
  - Richelle Groff
  - Gage Koster
  - Jacob Landis
  - Benjamin Miller
  - Maggi Miller
  - Edward Quirke
  - Arthur Votta, Jr.
  - **Fred C. Archer Memorial Award**
  - Christopher Haun
  - Reva Hoback Brubaker Scholarship
  - Jeffrey Reddy
  - Scott Serfass
  - **Capital Blue Cross-John L. and Cora I. Grove Business Information Systems**

- **Scholarship/Internship**
  - Richard Sapko

- **The Dr. Max G. Cooley Scholarship**
  - Lisa Wimer, Fall ’10

- **Harold U. & Helen F. Crouse Business Scholarship Award**
  - Travis Laub

- **Cumberland Valley Society for Human Resource Management Scholarship**
  - Erin Thompson

- **The Charles H. Diller, Jr. and Jane E. Diller Scholarship**
  - Evan Wabrick

- **The Dinger Scholarship**
  - Maria Harner

- **Distinction of Academic Excellence Award**
  - Nathan Shearer

- **Gerald R. Fetrov Athletic Scholarship**
  - Ben Miller

- **The Fogelsonger Scholarship**
  - Richard Fino

- **The Giant Food Stores Business Administration Scholarship/Scholarship/Internship Program**
  - Cody Hutchinson
  - Jordan Middleton

- **The Dr. Edward S. Goodhart Endowment Scholarship**
  - Devin Miller

- **The Ignatios and Anastasia Prokop/John L. Prokop Scholarship**
  - Maria Carbone

- **The Jack & Mildred Prince Squires Scholarship**
  - Amanda Dubs
  - Laura Henzy
  - Erin Thompson

- **The Brooke Ashley Weaver Memorial Scholarship**
  - Meghan Herr

- **The William F. and Susannah M. Rothman Scholarship**
  - Bobby Price

- **The Smith Elliott Kearns & Company, LLC Scholarship Program**
  - Benjamin Boyer
  - Ryan Grigg
  - Henry Scott

- **The Jack & Mildred Prince Squires Scholarship**
  - Amanda Dubs
  - Laura Henzy
  - Erin Thompson

- **Robert E. “Bucky” Ward Athletic Scholarship**
  - Meghan Herr

- **The Brooks Ashley Weaver Memorial Scholarship**
  - Lindsay Berklestresser

- **The Zumbrun/Korkuch Family Scholarship**
  - Adrienne Henke

On April 15, 2011, Beta Gamma Sigma inducted thirty new members into the Shippensburg chapter. The induction ceremony was Dr. John Kooti’s first as dean of the John L. Grove College of Business. Along with the new inductees, Beta Gamma Sigma recognized Dr. Richard Stone for his outstanding service to the Shippensburg chapter.

The chapter honorary inductee was Dr. Barbara Lyman, Provost and Senior Vice President for Academic Affairs. Her speech at the ceremonial dinner was inspirational to all Beta Gamma Sigma members and we thank her for her contribution.

Beta Gamma Sigma would also like to thank Dr. April Bailey, Assistant Professor of Accounting, for her exceptional work as chapter secretary and administrator as well as Debra Booz for her enormous amount of effort she put forth for the induction ceremony and dinner.

This year’s Beta Gamma Sigma scholarship recipient was Matthew Miller. Next year’s vice presidents for Beta Gamma Sigma will be Alex Andrussier and Benjamin Fetrow.
Ship Brings MBA to East Stroudsburg

Shippensburg University and East Stroudsburg University (ESU) entered an agreement in June that will bring Ship’s MBA program to ESU’s campus to meet a growing need in that region.

According to ESU President Robert Dillman, “Offering the program at ESU will provide working professionals, aspiring entrepreneurs, recent ESU graduates and others in the Stroudsburg region with convenient evening access to a high-quality, affordable MBA degree program. The program also demonstrates the efficiency of cooperative planning between PASSHE universities as we strive to minimize duplication of existing academic programs.”

The program will begin with the Spring 2012 semester. Classes will be taught by Ship faculty and, when needed, by ESU faculty. Students must meet admissions requirements set by Shippensburg and will receive their degree from Shippensburg. Students will also be able to use the ESU library during their studies. Each university will also appoint a liaison to coordinate the program.

Verney Awarded Fulbright Scholarship

Dr. Thomas P. Verney, professor of international management, has been selected for a Fulbright Scholarship award to Wroclaw, Poland. The Fulbright Program, the U.S. Government’s flagship international exchange program, awards scholarships based on academic merit and leadership. The program provides recipients with the opportunity to study, teach, and conduct research, exchange ideas and contribute to finding solutions to shared international concerns.

While at the Wroclaw University of Economics in Wroclaw Poland, Dr. Verney will be teaching courses in International Human Resource Management. He will also collaborate with his Polish colleagues on student issues including online learning, study abroad programs, and internships.

According to Dr. Verney, “The most common question I receive when people hear that I was awarded a Fulbright to Poland is, of all places, why Poland? My standard answer is that, aside from the fact that my paternal grandparents immigrated from Poland (and my maternal grandparents from Slovakia) and that I was very involved in establishing a student exchange program with Wroclaw University of Economics, the simple fact is that Poland is a beautiful country with an amazing history, rich tradition, and an extremely warm and friendly people. From the Monastery of Jasna Góra in Częstochowa, Poland, which is the third-largest Catholic pilgrimage site in the world and home to the beloved miraculous icon of Our Lady of Częstochowa (Black Madonna), to the salt mines of Wieliczka to the death camps of Auschwitz and Birkenau, Poland’s cultural history is indeed unique.”

Dr. Verney has been on the College of Business faculty since 1977 and has served in numerous roles such as department chair, MBA director, and acting associate dean.

The Fulbright Program operates in more than 155 countries worldwide. Approximately 1200 U.S. scholars receive Fulbright awards annually.

HR program earns national recognition

The Human Resource program has been recognized as being aligned with the Society for Human Resource Management’s human resource curriculum guidelines.

The Society for Human Resource Management (SHRM) curriculum guidelines help develop a common, minimum skill set in students, which human resources professionals look for when hiring.

According to Dr. Vicki Taylor, associate professor of management and faculty adviser for the university’s SHRM chapter, the review consisted of whether the degree program includes required content in such areas as employee and labor relations; employment law, job analysis, and job design; organizational development; performance management; recruitment and selection; strategic human resource management; and compensation and benefits.

“Alignment with SHRM not only provides our program with public recognition, but it also provides professors at Shippensburg with case studies and academic teaching modules that have been developed for use in academic settings by recognized professionals in the field of HR,” said Taylor.
Board Member Focus: Charles H. Diller

When the boss asked him to serve on Shippensburg’s College of Business Advisory Board in the early 1980s, Chuck Diller had no choice but to say yes. The boss was John L. Grove, founder and president of JLG Industries, for whom the college would later be named.

JLG Industries in McConnellsburg hires many Ship alumni, so Chuck also understood that it was in the company’s best interest to help the college with its mission to educate students. What happened next was unexpected. “I fell in love with Shippensburg University—the bright students, the leadership, and the dedicated faculty.”

Now Chuck says it’s “all about the students.” He appreciates from his own experience what it takes to get a college degree. After graduating from East Pennsboro High School in 1963 he moved to the West Coast where he worked for a year supporting himself and saving money to attend college. With the help of a part-time job and academic and athletic scholarships, Chuck put himself through school, graduating from California State Polytechnic University in 1968 with a B.S. degree in accounting.

That hard work paid off. After two tours in Vietnam as an officer in the U.S. Marine Corps, Chuck joined the accounting firm of KPMG Peat Marwick where he worked from 1971 to 1977. He then joined JLG Industries where he became a CPA and received successive promotions until he became Executive Vice President, Chief Financial Officer and Director. He retired in 2000 to focus his attention on his wife, Jane, who had been injured in a serious car accident in 1999.

Chuck’s bond with the university continues to grow. In 2003, he and Jane established a scholarship for students who enroll in the College of Business who are graduates of Mechanicsburg High School, which Jane attended, or East Penn, Chuck’s high school.

The full-tuition scholarship is not intended for the top students, but rather for the average student with potential, who, with some financial help, can succeed in college. “That was me—the average student. I know what it’s like to struggle to get good grades,” said Chuck. “But I also know how important education is and how difficult or even impossible it would have been for me to attend without financial help.”

Their commitment to education encouraged Chuck and Jane to provide for additional scholarships through a planned gift “so that the scholarships will continue once we are gone.”

In the meantime, the Dillers are active with their church and the Shippensburg University Foundation and enjoy traveling extensively.

One of the highlights of the year for Chuck is the annual spring Scholarship Dinner when recipients share a meal with their benefactors. At the 2011 dinner, Chuck and Jane dined with Evan Wabrick, recipient of the The Charles H. Diller, Jr. and Jane E. Diller Scholarship.
Sarah Bryant received a scholarship to attend the 2011 Mercosur PDIB program conducted by Florida International University to Brazil, Argentina, and Chile in May 2011. The program was to educate U.S. faculty as to how these countries are dealing with the global economic crisis and how the "change" in the U.S. will affect bilateral relations and the regional trading block. The program exposed seventeen faculty from around the U.S. to business professionals and faculty members in each county. Presentations included the social, political, economic, and business environments that exist in South America. Topics included national economic reforms and adjustments, the opening of markets to the global economy, regional integration as a basis for global competition, the impact of these domestic changes on commerce with the U.S., and both regional and country-specific business practices. Participants had the opportunity to meet with business faculty members from academic institutions, business executives from multinational companies, government officials, and to visit cultural sites to immerse themselves in the local culture.

Richard A. Abel III.

Richard, a senior MIS major, has become a familiar face with students, faculty, and staff in Grove Hall.

He's been active in several of the student professional organizations including the Investment Club, Alpha Kappa Psi, Financial Management Association (FMA), and MIS club. Most notably, Richard served the Investment Club as marketing co-chair and then as president. During his time in FMA Richard designed and built their first website as their first webmaster and was marketing chair. In MIS he has helped with presentations to club members on new cloud technologies and its applications like Gmail, and Google Docs.

Richard has also served the college as a long-standing member of the Dean's Student Advisory Board. He has also helped with the most recent AACSB reaccreditation process as an undergraduate representative. Richard helps connect prospective and current students to the college by attending Admissions Open House programs and by starting the Spring Social event, which college students and faculty come together in an informal outdoors setting for food, games, competitions and fun. Some of the popular events from last spring were the volleyball tournament that twelve teams took part in, Goose Brothers Ice Cream, and the faculty vs. student kickball game that the students won.

Dr. Tony Winter refers to Richard as "Mr. Network," because "he is always connecting with faculty, staff, students and alums — something we encourage all of our students to do: network!"

In his free time Richard enjoys traveling both domestic and abroad, hiking, camping, rock climbing, sailing, competitive swimming, reading, computers, gadgets, and running.

While unsure of what his future might hold, Richard plans a career with a medium-to-large IT company where he could work with both people and technology and where traveling is a norm.

Scholarship Sends Bryant to South America
Student Professional Organizations

**Accounting Club**

Many of our members attended the Career Expo held in the fall semester. The club compiled a book with the résumés of all members as a great way to get our member's résumés in the hands of prospective employers. Consequently, many students received internship or employment offers through the event!

Nearly eighty students attended the club's club seventh annual etiquette dinner. There were also ten accounting firms in attendance to network with our students.

The Accounting Club holds meetings every other Thursday throughout the school year. We invite accounting firms to speak to our members on current accounting topics. In 2009-2010, we were lucky enough to host the following firms at our club meetings: Kern and Company, DCAA, ParenteBeard, Vanguard, Rager Lehman and Houck, Squire Lemkin + Company, SF & Company, Becker, Smith Elliott Kearns & Company, KPMG and Reinsel Kuntz Lesher. RKL also attended the end-of-the-year club picnic celebration in April.

The current year’s officers were President Anne Whiteley; Vice President Alyssa Boeggeman; Treasurer Jamia Brown; Secretary Jenna Hershey; Membership Director Nathan Shearer; and Webmaster Leslie Danley. Elected officers for the 2011-2012 year are: President Nick Spinelle; Vice President Alyssa Boeggeman; Treasurer Jamia Brown; Secretary Alyssa Aumack; Membership Director Sean Minford; and Webmaster Ryan Schweikert.

**Alpha Kappa Psi**

Alpha Kappa Psi hosted the annual Etiquette for Success Academy in April with the theme of “From Backpack to Briefcase.” The event included presentations from six different professionals who spoke on a wide variety of topics relevant to business students. A common theme was interviewing and adapting to new jobs. Students this year were guided through the interview process by a Human Resources representative from Target; unlocked the keys to success with the help of Mr. Dmitry Zhmurkin, the University Relations director with TE Connectivity; and learned the most common mistakes made by newly-hired employees from representatives of Northwestern Mutual.

Twenty AKP members attended the Principled Business Leadership Institute (PBLI) in Philadelphia where they attended panel discussions and heard speakers on topics including interview etiquette, ethical decisions on the job, and how to best raise funds for your chapter. The Shippensburg University Xi Tau chapter of Alpha Kappa Psi continues to send student members to PBLI every year because it is more than just a trip to Philadelphia with your friends. As up and coming business workers and leaders, the PBLI is a networking experience like no other. Students attending the event are a part of a brotherhood greater than their own chapter. The events help strengthen fraternal bonds and foster discussions to help build on previous knowledge.

![Alpha Kappa Psi brothers (L to R) Kaitlin Hillegass, Shanna Nally, Christina Davidson, Evan Miller, Nnaemeka Okoro, Bridget Ringer, and Tyler Harris pose outside the Grove Forum before ESA.](image)

Each spring AKP recognizes students who have made the Dean’s List with a GPA of at least 3.3 on a 4.0 scale. A reception with the College of Business deans and some of the faculty is followed by awards presentations. Toan Do received the award for the sophomores with the highest cumulative GPA, Ashwini Palande for juniors, and Nathan Shearer for seniors. We then played brief game of Shippensburg-style Jeopardy and celebrated with delicious hors d’oeuvres, cake, and drinks.

**Financial Management Association**

The Financial Management Association is restructuring to help students with their coursework and ultimately to bring more students into the club. In addition to bringing in speakers, attending the national conference, and hosting the etiquette dinner, we are starting to help the students learn more about the basic concepts of finance and which websites to use for projects and how to navigate around them. The officers were President Andrew Moyer, Vice-President Alex Andrussier, Treasurer Leslie Danley, and Secretary/Webmaster Rich D’Antonio.

Speakers who came to speak to FMA and Grove College of Business this year included Nick LoPresti of Waddell and Reed; Jeff Embly of Orrstown Bank, and former CFO of Teleflex In an etiquette dinner to help students learn how to eat in a professional setting. They served hors d’oeuvres, cake, and drinks.

In November 2010, the John L. Grove College of Business hosted its annual Etiquette Dinner with the help of the FMA and the American Marketing Association. This event was sponsored by Northwestern Mutual Financial Network with the help of Lee Fortenberry.

We did not send members to the national FMA conference this year because it was after the spring semester ended.

FMA has a very positive outlook for next year and the future. One thing we are looking to do next year is to make FMA a national chapter so members of the Shippensburg Chapter will be recognized nationally. The 2011-12 officers are President Isabel Scott, Vice-President/Secretary Trisha McNeal, and Treasurer/Webmaster Danielle Prior.
Human Resource Management Club

This past year was a flourishing one for the SHRM Chapter at Shippensburg University. The main goal of our chapter for this year was to bring in speakers monthly from a variety of human resource functional areas. We had representatives come in from companies such as Volvo, JLG Industries, F&M Trust, and a variety of other organizations to teach our members about the HR profession. In March, we were excited to bring back six past Shippensburg alumni who are now working in the Human Resource field to talk about their post graduation experiences. At the beginning of the year, our chapter's main achievement was participating in the Safe Harbour Walk in Carlisle. Twelve representatives raised money and walked/ran a 5K for the foundation. In the April, our chapter participated in the 2011 Northeast Regional SHRM Student Conference in Rochester, New York. Erin Thompson, Levi Crouse, Krista Dalby, and Andrew Miller competed against twelve other universities and colleges, placing second in the case competition and bringing home $2,000 in winnings. This is the second year the chapter has placed second at the regional competition. Overall the 2010–2011 school year was a successful one for SHRM, achieving the SHRM superior merit award, and making an impact both at Shippensburg University and outside community.

Etiquette Dinner: A must for every student

The annual fall Etiquette Dinner helps students, staff and faculty learn how to properly dine in a job interview or at a professional event. At the November 2010 event, Lynne Breil, founder and president of The Professional Edge, Inc., and her husband John Breil provided etiquette instructions from mingling before dinner to what to do at the end of dinner to help servers know you are finished.

Grove College of Business hosted the 2010 Etiquette Dinner with the help of the Financial Management Association and the American Marketing Association. The event was sponsored by Northwestern Mutual Financial Network with the support of Mr. Lee Fortenberry.

Student Andrew Moyer, president of Financial Management Association, reports, “We started off the meal eating French onion soup and salad. Next, Lynne showed how to properly eat chicken Parmesan and spaghetti without making a mess. We then learned about international dining from John, who taught us all how to pick up and eat M&Ms with chopsticks. The dinner was finished off with chocolate mousse.”

Andrew reports, “Everyone learned a lot and had a great time. This is something that all students should do at least once. It will help them in life and in the professional world and put our business students a step above the rest.”

Institute of Management Accountants

For the first time in three years, the IMA was able to hold events during 2009–2010. In the fall semester we participated in a plant tour of the Shippensburg facility of Volvo Manufacturing. Volvo hires tons of Ship grads, and they were extremely welcoming to provide us with a plant tour and a presentation of their business and some job positions they typically look to fill with college grads. Most of the people giving us our tour were actually Ship grads.

The IMA and Dr. Patricia Patrick hosted the Pennsylvania Gaming Control Board who provided an excellent presentation to students at Grove Forum and invited us to tour their operation in Harrisburg. This is planned for Fall 2011.

The group also hosted Mary Braun from the Association of Government Accountants who spoke to members in March.

Investment Management Program

Dr. Rim and three IMP students (Justin Ellsesser, Rich Fino, and Brenton Wanner) attended the RISE XI Symposium March 3–April 2, 2011 at University of Dayton (Ohio). This is its eleventh year competition among around fifty universities (mostly in the U.S. and Canada). In addition to participating in portfolio competition with official documents for all transactions and maintenance, students made a presentation before a panel of three judges regarding the IMP class history, investment philosophy and objectives, structure/operations, and performance (since its inception, last five and ten years). They did very well at the presentation and also participated in Program Display. Due to IMP class activities (Spring and Fall 2010), SU IMP was ranked the third in the large-cap Growth Investment Style (best result thus far).

MIS Professional Association

The MIS Club's main purpose is to allow students an opportunity to gain an understanding of the role and importance of information systems in today's business world, to provide its members with networking opportunities and to become more involved in the community.

This year’s members continue to volunteer and take part in the Shippensburg Senior Center Project, providing education to seniors in various aspects of using technology. The seniors appreciated our bi-monthly involvement.

In addition, the club invited various professionals from companies as guest speakers at our meetings. This year, we had speakers from Tyco Electronics, Microsoft, and Deloitte who shared valuable information and tips on surviving and advancing in today's competitive industries.

(Continued on page 16)
Members were able to express concerns and get answers to many questions. Each of our speakers provided valuable advice on networking and building necessary skills to be successful.

Also, the club participated in educational field trips visiting the Library of Congress and the Air & Space museum in Washington D.C., and Highmark's central Data Center in Harrisburg.

Dr. Dao, Scott Rudolph, Amelia Diana, Ryan Goodfriend, Shanna Nally, Leslie Danley, Rich Sopko, Nate Roth

Supply Chain Management/Logistics Club

The Supply Chain/Logistics Club had an exciting 2010-2011 year in its fifth full year of operations. The goal of the club is to educate current and potential supply chain and logistics majors on what exactly goes on within the industry. Throughout the year the club hosted several guest speakers from companies including Exel, Daily Express, Target, Volvo and SKF Technologies. Club members toured several facilities such as Giant’s Distribution Center, ES3, and Jacobson Companies Quaker Warehouse.

Every month the Council of Supply Chain Management Professionals (CSCMP) hosts a dinner that our students can attend to network with representatives of area companies and exchange contact information. Several of our students have secured internships and full-time positions from going to this dinner and making contacts.

Several members participated in the CSCMP College Challenge in Pittsburgh on April 7, 2011. The Ship team consisted of Zak Kern, Ethan Baskin, Kevin Donnelly, Chris Torrens, and Nick Bertino and was advised by Dr. Robert Setaputra. The students competed in a Jeopardy-like game consisting of thirty-five questions ranging from five to fifteen points per question. At the end of the final round the Shippensburg University was victorious over other top supply chain management schools such as North Texas and Akron. This was the first year that Shippensburg took first place in this competition.

2010 Career Expo

Dressed in their best business attire and armed with résumés in hand, more than 330 Ship students engaged with employers at the Career Expo held October 27, 2010 in ShipRec Center. The students networked with representatives of 56 participating companies and governmental agencies to learn about full- and part-time positions, internship opportunities, and career options and of course, to secure a great position.

A favored biennial event, the Career Expo is sponsored by the John L. Grove College of Business and was made possible through the efforts of Dr. Tony Winter, Ms. Melanie Lugo, Mr. Joe Lyons, and the rest of the college staff. Volunteers from our student professional organizations worked throughout the day to perform functions critical to the Expo’s success including registration, marketing, decorations, and event teardown.

PwC Economist Speaks to Students

Anthony Curtis returned to campus in March to speak to students in Grove Forum. Curtis leads the New York metro transfer pricing practice for PricewaterhouseCoppers.

A senior economist in PwC’s Global Transfer Pricing Services Group, Tony has twenty years experience conducting economic analysis for the firm. For eighteen years, he has specialized in the economics of inter-company pricing, including planning studies to help taxpayers determine appropriate transfer prices for future transactions, economic studies for use in the defense of transfer prices under examination, and economic analyses for Advance Pricing Agreement negotiations with the IRS and foreign tax authorities.

Mr. Curtis previously taught graduate courses in Business Economics and Money and Banking at Johns Hopkins University’s Washington, D.C. campus. He has a MBA as well as a BBA with a concentration in Business Economics and Public Policy from The George Washington University and has completed several graduate classes in taxation at Fordham University.
Douglas K. Besch ‘95
Outstanding Young Alumnus Award

Besch is a partner in KPMG LLP in its New York City office. He began in the firm’s Harrisburg office right after graduation, progressing from a staff position to manager, then senior manager before leaving for New York to join the firm’s Department of Professional Practices as a senior manager.

In April 2008, he accepted a two-year professional accounting fellowship with the United States Securities and Exchange Commission in Washington, D.C. In June 2010, he rejoined KPMG in New York as a partner.

As a student at Shippensburg, he was an officer in the Student Association and also served as the student representative on the university’s Council of Trustees for two years. Since graduation, he has been a member of the Alumni Association board, the alumni golf committee and served as a phone-a-thon volunteer with the Shippensburg University Foundation.

Nathan N. Cost ‘02
Outstanding Young Alumnus Award

Cost is senior proposal manager for General Dynamics Information Technology (GDIT) in its Frederick, Md., office, where he has combined his successful military and civilian positions. During two tours in Iraq as an Army officer, Cost held positions of leadership and responsibility that involved working closely with the local population. He was the officer in charge of an ammunition consolidation site and later was the fuel program advisor on the Ministry of Interior’s Transition Team. The team implemented his fuel program that supported more than 350,000 Iraqi security forces.

As a civilian, he worked with Agility Defense and Government Services, where again his creativity and ability to implement plans led to increasing responsibility as projects of increasing value were assigned to him and he was promoted from a business development analyst to manager. He left Agility for a proposal manager position with Stanley Associates in 2010 and shortly after assumed his present position with GDIT.

Richard Rovegno ‘79
2011 Jesse S. Heiges Distinguished Alumnus Award

Rovegno, of Carlisle, is a Cumberland County commissioner and local entrepreneur. He has served as commissioner since 2000 and is in his third term. He was instrumental in securing the I-81 Coalition and serves on many boards, including the Cumberland County Aging Advisory Board, the Agriculture Extension Board, Agriculture Land Preservation Board and the Conservation District Board.

Giant Named Company of the Year

The John L. Grove College of Business faculty selected Giant Food Stores as their “Company of the Year, 2011” because of Giant’s positive economic contribution to the region, and the environmental and social impact from Giant’s charitable contributions and involvement within local communities.

In April, Christopher Brandt, public and community relations manager for Giant Food Stores, shared Giant’s successes with a standing-room-only audience of business students and faculty in Grove Hall Forum. Mr. Brandt’s well-received presentation focused on successful aspects of Giant’s public relations strategy to brand the company as “good corporate citizen” and creating significant brand equity within the region.

In addition, Giant Food Stores is a model for study for students as faculty teaching the business core courses create student assignments that center on Giant Food Stores. Assignments include discussions of Giant’s activities, charting changes in stock price and looking at Annual Reports of parent company, Ahold.
<table>
<thead>
<tr>
<th>STUDENT</th>
<th>MAJOR</th>
<th>HOMETOWN</th>
<th>FIRM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Devin Acito</td>
<td>Entrepreneurship</td>
<td>Mechanicsburg</td>
<td>Integrity Hearing Aid Solutions, Inc.</td>
</tr>
<tr>
<td>Kayla Anderson</td>
<td>HRM</td>
<td>Johnstown</td>
<td>Kensworth - Motor Truck Equipment Company</td>
</tr>
<tr>
<td>Janelle Ayers</td>
<td>MIS</td>
<td>Martinsburg</td>
<td>Blair County Chamber of Commerce - Devorris Center</td>
</tr>
<tr>
<td>Blake Baumgardner</td>
<td>Marketing</td>
<td>Chambersburg</td>
<td>University Directories</td>
</tr>
<tr>
<td>Michelle Betz</td>
<td>MIS</td>
<td>New Cumberland</td>
<td>Johnson Control</td>
</tr>
<tr>
<td>Jonathan Bloch</td>
<td>Marketing</td>
<td>Center Valley</td>
<td>Purt U Miniature Golf</td>
</tr>
<tr>
<td>Jessica Boyle</td>
<td>MKT/Entrepreneurship</td>
<td>Glen Rock</td>
<td>The Conference Center at Shippensburg University</td>
</tr>
<tr>
<td>Erin Bulsa</td>
<td>Marketing</td>
<td>Chambersburg</td>
<td>Finish Line</td>
</tr>
<tr>
<td>Megan Burnside</td>
<td>Marketing</td>
<td>York</td>
<td>TE Connectivity</td>
</tr>
<tr>
<td>Jason Campbell</td>
<td>Marketing</td>
<td>Lincoln University</td>
<td>Brandywine Valley Financial Services</td>
</tr>
<tr>
<td>Alyssa Caratozzola</td>
<td>Marketing</td>
<td>Fayetteville</td>
<td>Enterprise Rent-A-Car</td>
</tr>
<tr>
<td>Dale Carr IV</td>
<td>Accounting</td>
<td>Gardners</td>
<td>Parente Beard, LLC</td>
</tr>
<tr>
<td>Ryan Chapman</td>
<td>Marketing</td>
<td>Hatfield</td>
<td>Siemens Medical Solutions USA</td>
</tr>
<tr>
<td>Jennifer Claycomb</td>
<td>Entrepreneurship</td>
<td>Roaring Spring</td>
<td>PSECU</td>
</tr>
<tr>
<td>Heather Delp</td>
<td>Finance</td>
<td>Carlisle</td>
<td>Volvo Construction Equipment</td>
</tr>
<tr>
<td>Vincent DiMaio</td>
<td>MKT/Entrepreneurship</td>
<td>Allentown</td>
<td>Bard Townhouses</td>
</tr>
<tr>
<td>Devon Dombrowski</td>
<td>MIS</td>
<td>Lancaster</td>
<td>The Hershey Company</td>
</tr>
<tr>
<td>Cody Eberly</td>
<td>Marketing</td>
<td>Robesonia</td>
<td>Cumberland Area Economic Development Area</td>
</tr>
<tr>
<td>Darcy Frailey</td>
<td>MIS</td>
<td>Middletown</td>
<td>University Union &amp; Student Archives (CUB)</td>
</tr>
<tr>
<td>Emily Fulton</td>
<td>SCM</td>
<td>Landisburg</td>
<td>Mechanicsburg Naval Base</td>
</tr>
<tr>
<td>Steven Gartner</td>
<td>Business Management</td>
<td>Dillsburg</td>
<td>Volvo Construction Equipment</td>
</tr>
<tr>
<td>Megan Ginter</td>
<td>HR Management</td>
<td>Newburg</td>
<td>Orrstown Bank</td>
</tr>
<tr>
<td>Cheryl Gratton</td>
<td>Management</td>
<td>Waynesboro</td>
<td>Hagerstown-Washington County Chamber of Commerce</td>
</tr>
<tr>
<td>Ryan Grigg</td>
<td>Accounting/MIS</td>
<td>Enola</td>
<td>Smith Elliott and Kearns &amp; Company, LLC</td>
</tr>
<tr>
<td>Richelle Groff</td>
<td>Accounting</td>
<td>Strasburg</td>
<td>Rager, Lehman &amp; Houck</td>
</tr>
<tr>
<td>Daniel Guthrie</td>
<td>SCM</td>
<td>West Lawn</td>
<td>Penske</td>
</tr>
<tr>
<td>Maria Harner</td>
<td>Marketing</td>
<td>Klingerstown</td>
<td>Conference Center @ Shippensburg University</td>
</tr>
<tr>
<td>Scott Henry</td>
<td>Accounting</td>
<td>York</td>
<td>Smith Elliott and Kearns &amp; Company, LLC</td>
</tr>
<tr>
<td>Jenna Hershey</td>
<td>Accounting</td>
<td>Saltillo</td>
<td>Boyer &amp; Ritter</td>
</tr>
<tr>
<td>Robert Hilton</td>
<td>Accounting</td>
<td>Greenville</td>
<td>Volvo Construction Equipment</td>
</tr>
<tr>
<td>Lindsey Hollenshead</td>
<td>HR Management</td>
<td>Ft. Loudon</td>
<td>Knowex, LLC</td>
</tr>
<tr>
<td>Jennifer Hoover</td>
<td>Accounting</td>
<td>Bedford</td>
<td>Moses, Johnson and Associates</td>
</tr>
<tr>
<td>Cody Hutchinson</td>
<td>MIS</td>
<td>Honey Grove</td>
<td>Giant Food Stores</td>
</tr>
<tr>
<td>Anthony Imperato</td>
<td>Marketing</td>
<td>Shippensburg</td>
<td>Giant Food Stores</td>
</tr>
<tr>
<td>Lauren Isch</td>
<td>Entrepreneurship</td>
<td>Glen Rock</td>
<td>Volvo Construction Equipment</td>
</tr>
<tr>
<td>Mark Janson</td>
<td>Accounting</td>
<td>Gettysburg</td>
<td>Letterkenny Army Depot</td>
</tr>
<tr>
<td>Brittany Kandler</td>
<td>Finance</td>
<td>Reading</td>
<td>Orrstown Bank</td>
</tr>
<tr>
<td>Stuart Keeler</td>
<td>Finance</td>
<td>Exton</td>
<td>TB Woods</td>
</tr>
<tr>
<td>Brittany Kelly</td>
<td>Marketing</td>
<td>New Cumberland</td>
<td>Volvo Construction Equipment</td>
</tr>
<tr>
<td>Cierra Knepp</td>
<td>Accounting</td>
<td>McVeytown</td>
<td>Kern and Company</td>
</tr>
<tr>
<td>Jorgan Landi</td>
<td>MKT/MIS</td>
<td>Shippensburg</td>
<td>Turner Hydraulics</td>
</tr>
<tr>
<td>Anthony Markey</td>
<td>MIS</td>
<td>Middletown</td>
<td>Select Medical Corp.</td>
</tr>
<tr>
<td>Jessica Marricone</td>
<td>Marketing</td>
<td>Jamison</td>
<td>Enterprise Rent-A-Car</td>
</tr>
<tr>
<td>Joseph Mator</td>
<td>Marketing</td>
<td>York</td>
<td>Orthopaedic &amp; Spine Specialists</td>
</tr>
<tr>
<td>Jordan Middleton</td>
<td>Accounting</td>
<td>York</td>
<td>Giant Food Stores, LLC</td>
</tr>
<tr>
<td>Andrew Miller</td>
<td>Marketing/MGT</td>
<td>Zionsville</td>
<td>Volvo Construction Equipment</td>
</tr>
<tr>
<td>Jonathan Miller</td>
<td>Accounting</td>
<td>Keedysville, MD</td>
<td>Smith Elliott and Kearns &amp; Company, LLC</td>
</tr>
<tr>
<td>Devin Miller</td>
<td>Accounting</td>
<td>Roaring Spring</td>
<td>Sheetz, Inc.</td>
</tr>
<tr>
<td>Sean Minford</td>
<td>Accounting</td>
<td>Glen Mills</td>
<td>SAP</td>
</tr>
<tr>
<td>Ashwini Palande</td>
<td>MIS</td>
<td>Harrisburg</td>
<td>Capital Blue Cross</td>
</tr>
<tr>
<td>Mili Patel</td>
<td>SCM</td>
<td>Lebanon</td>
<td>Frito Lay</td>
</tr>
<tr>
<td>Evan Pennypacker</td>
<td>Finance</td>
<td>Douglassville</td>
<td>Northwestern Mutual Financial Network</td>
</tr>
<tr>
<td>Amy Peteritis</td>
<td>HRM</td>
<td>Mhooppany</td>
<td>Victaulic</td>
</tr>
<tr>
<td>Adam Polynone</td>
<td>SCM</td>
<td>Womelsdorf</td>
<td>Sherwin-Williams Company</td>
</tr>
<tr>
<td>Zachary Raneiri</td>
<td>Finance</td>
<td>Birdsboro</td>
<td>LifePoint Financial Team and Independence Planning Group</td>
</tr>
<tr>
<td>Katie Reese</td>
<td>Marketing/MGT</td>
<td>Boonsboro, MD</td>
<td>SBDC, Shippensburg University</td>
</tr>
<tr>
<td>Name</td>
<td>Title</td>
<td>Industry</td>
<td>Company Name</td>
</tr>
<tr>
<td>-----------------------</td>
<td>----------------------</td>
<td>---------------------------------</td>
<td>---------------------------------------------------</td>
</tr>
<tr>
<td>Kali Renninger</td>
<td>Management</td>
<td>Newburg</td>
<td>Volvo Construction Equipment</td>
</tr>
<tr>
<td>Paul Rhoads</td>
<td>Finance</td>
<td>Etters</td>
<td>Media Bins, Inc</td>
</tr>
<tr>
<td>Cameron Richardson</td>
<td>Management</td>
<td>Dillsburg</td>
<td>The Ripken Experience</td>
</tr>
<tr>
<td>Sarah Ripperger</td>
<td>Marketing</td>
<td>Emmaus</td>
<td>ArtsQuest</td>
</tr>
<tr>
<td>Christopher Saum</td>
<td>Finance</td>
<td>Aspers</td>
<td>TB Woods</td>
</tr>
<tr>
<td>Zachary Seaman</td>
<td>Management</td>
<td>Harrisburg</td>
<td>HB McClure Company</td>
</tr>
<tr>
<td>Matthew Sheaffer</td>
<td>MIS</td>
<td>Boiling Springs</td>
<td>Tyco Electronics</td>
</tr>
<tr>
<td>Spencer Showers</td>
<td>Management</td>
<td>Aspers</td>
<td>Keystone Fur Dressing, Ins.</td>
</tr>
<tr>
<td>Barry Sitler</td>
<td>Entrepreneurship</td>
<td>Wrightsville</td>
<td>Save Philly Stores</td>
</tr>
<tr>
<td>Ashley Sledzinski</td>
<td>Marketing/MGT</td>
<td>New Bloomfield</td>
<td>JME</td>
</tr>
<tr>
<td>Morgan Smedley</td>
<td>HR Management</td>
<td>Dillsburg</td>
<td>Volvo Construction Equipment</td>
</tr>
<tr>
<td>Gregory Smith</td>
<td>Finance</td>
<td>Landenberg</td>
<td>Orrstown Bank</td>
</tr>
<tr>
<td>Gregory Smith</td>
<td>Finance</td>
<td>Landenberg</td>
<td>Orrstown Bank</td>
</tr>
<tr>
<td>Richard Sopko</td>
<td>MIS</td>
<td>Nescopeck</td>
<td>Capital Blue Cross/Blue Shield</td>
</tr>
<tr>
<td>Lauren Speer</td>
<td>Marketing</td>
<td>Collegeville</td>
<td>Volvo Construction Equipment</td>
</tr>
<tr>
<td>Daryl Staley</td>
<td>Accounting</td>
<td>York</td>
<td>Boyer and Ritter</td>
</tr>
<tr>
<td>Kasey Steinour</td>
<td>Marketing</td>
<td>Aspers</td>
<td>Graphcom Creative</td>
</tr>
<tr>
<td>Katherine Stravinskas</td>
<td>Accounting</td>
<td>Lebanon</td>
<td>Hershey Company</td>
</tr>
<tr>
<td>Jeremy Straw</td>
<td>MIS</td>
<td>Dillsburg</td>
<td>Straw’s Auto Center</td>
</tr>
<tr>
<td>Karen Strychowski</td>
<td>Business</td>
<td>Doylestown</td>
<td>Delaware Valley College</td>
</tr>
<tr>
<td>Stacie Stuart</td>
<td>Finance/SCM</td>
<td>Warren</td>
<td>International Marketing, Inc.</td>
</tr>
<tr>
<td>Stacie Stuart</td>
<td>Finance/SCM</td>
<td>Warren</td>
<td>International Marketing, Inc.</td>
</tr>
<tr>
<td>Eric Sulek</td>
<td>SCM</td>
<td>Glen Mills</td>
<td>Volvo Construction Equipment</td>
</tr>
<tr>
<td>Joseph Tarter</td>
<td>Finance</td>
<td>Fayetteville</td>
<td>Volvo Construction Equipment</td>
</tr>
<tr>
<td>Jennifer Templin</td>
<td>Marketing</td>
<td>Sinking Spring</td>
<td>The Conference Center at Shippensburg University</td>
</tr>
<tr>
<td>Nicole Tran</td>
<td>Marketing</td>
<td>Lancaster</td>
<td>Enterprise Rent-A-Car</td>
</tr>
<tr>
<td>Christopher Tremoglie</td>
<td>Marketing</td>
<td>West Chester</td>
<td>VerStandig Broadcasting</td>
</tr>
<tr>
<td>Elijah Trusty</td>
<td>Management</td>
<td>Media</td>
<td>Gap International Inc</td>
</tr>
<tr>
<td>Gabrielle Turano</td>
<td>Management</td>
<td>Chambersburg</td>
<td>Chambersburg Chamber of Commerce</td>
</tr>
<tr>
<td>Logan Vinson</td>
<td>SCM</td>
<td>Danielsville</td>
<td>Manitowoc Cranes</td>
</tr>
<tr>
<td>Evan Wabrick</td>
<td>Accounting</td>
<td>Mechanicsburg</td>
<td>Northwestern Mutual Financial Network</td>
</tr>
<tr>
<td>William Wentz</td>
<td>Marketing</td>
<td>Center Valley</td>
<td>State Farm Insurance</td>
</tr>
<tr>
<td>Brianna Yahner</td>
<td>Marketing</td>
<td>Patton</td>
<td>Sonic Drive-In</td>
</tr>
</tbody>
</table>

### On-Campus Recruitment by Industry

**Accounting**
- Arthur Bell
- Boyer & Ritter
- Brown Schultz Sheridan & Fritz
- Clifton Gunderson LLP
- KPMG
- Padden, Guerrini & Associates, PC
- ParenteBeard
- PricewaterhouseCoopers
- Reinsel Kuntz Lesher LLP
- Rotz & Stonesifer, PC
- Rubino & McGeehin, Chartered
- Ryan and Wetmore
- SF & Company
- Smith Elliott Kearns & Company
- Squire, Lemberg & Company LLP
- Stambaugh Ness PC

**Banking**
- Fulton Financial Corporation

**Camps**
- Camp Canadensis

**Consulting**
- Deloitte Consulting

**Education/Human Services**
- Peace Corps

**Financial Services**
- UFinancial

**Government**
- United States Coast Guard
- United State Marines Corps

**Insurance**
- Highmark Inc.
- Nationwide Insurance

**Manufacturing**
- Graham Packaging Company
- Martin Sprocket
- Techtronic Industries North America (TTI)
- Tyco Electronics
- Volvo

**Retail/Sales**
- Acuity Brands Lighting
- Enterprise Holdings
- Target Corporation
- Lowes
- Penske
- TNT
- Walmart

**Social Services**
- T.W. Ponessa and Associates Counseling

**Supply Chain**
- ABF Freight
- Daily Express
- Exel
Faculty Activities 2010-2011

Armstrong, Gary
Professor of Management Information Systems, Academy of Business Disciplines Conference Director, Associate Editor-in-Chief, Journal of Business Disciplines, College of Business Technology Coordinator

Academic Degrees
Master Certificate in IS/IT Project Management from Villanova University
Master Certificate in Applied Project Management from Villanova University

Recent Publications
Interviewing the Experts: Student Produced Podcast, Journal of Information Systems Education (co-authored with Dr. Joann Tucker)

Profiling a Mind Map User: A Descriptive Appraisal - Journal of Instructional Pedagogies (co-authored with Dr. Joann Tucker)

Podcast Interviews Bring Experts to the Classroom - Decision Sciences Journal of Innovative Education (co-authored with Dr. Joann Tucker)

Achieving Learning Goals with Student-Created Podcasts - Decision Sciences Journal of Innovative Education (co-authored with Dr. Joann Tucker)

Awards
2011 University Teaching Innovation and Pedagogy Spotlight Award
Jeanne Strupeck Academy of Business Disciplines Outstanding Service Award

Beck, Joseph
Associate Professor of Management and Marketing

Academic Degrees
Ph.D., Merage School of Business, University of California, Irvine, Management-Strategy
MBA University of Oregon
B.A. University of California, Berkeley, Asian Studies

Intellectual Contributions
Compilation of Articles or Readings

Book Chapters
Non-Refereed
Handbook of Top Management Team Research, Edward Elgar.

Honors-Awards-Grants
2011: Harry R. Freih Faculty Research Fellowship Award John L. Grove College of Business.

Becker, Wendy
Associate Professor of Management; Visiting Professor, MCI Management Law Center, Innsbruck, Austria

Academic Degrees
Ph.D. Industrial-Organizational Psychology, Pennsylvania State University

Research & Teaching Areas
International Human Resource Management
Business & Society
Industrial-Organizational Psychology
International Personnel Development

Recent Publications


Benton, James
Associate Professor, Accounting and Finance

Academic Degrees
Ph.D., Old Dominion University, Finance/International Business
Juris Doctor, Georgia State University
Masters of Arts, Economics, Old Dominion University
Masters of Taxation, Georgia State University
Master of Science in Personal Financial Planning, Georgia State University
B.S. in Accounting and Finance, Northern Illinois University

Research & Teaching Areas
Federal Taxation (Individual and Business)
Personal Finance
Personal Financial Planning
Investments
Portfolio Analysis
Business and Commercial Law
Professional Experience, Leadership, Service
US Army JAG Officer, LTC (Retired).
Bitner, Larry  
Professor of Accounting  

Academic Degrees  
B.S.M.E.  MBA, DBA – Accounting  

Research Areas  
Performance Measurement  
Earnings Management  

Teaching Areas  
Managerial Accounting & Cost Accounting  
Service Activities  
University Disciplinary Board  
Academic Master Plan Steering Committee  
LMS/LCMS Work Group: Reviewing and evaluating possible replacements for the Blackboard learning system.  
MBA Grade Appeals Committee  
MBA Committee  
Accounting Grade Appeals Committee  
DPAC Committee  
Faculty Search Committee  

Carbo, Jerry  
Assistant Professor of Management and Marketing  

Academic Degrees  
PhD Industrial and Labor Relations  NY State School of Industrial and Labor Relations, Cornell University  
MLIR NY State School of Industrial and Labor Relations, Cornell University  
JD The Dickinson School of Law of The Pennsylvania State University  

Teaching Areas  
Business and Society, Labor Relations, Employment Law, Organizational Behavior, Sustainable Management  

Research Areas  
Workplace Bullying, Labor Revitalization, Sustainability  

Recent Publications  
From Green to Sustainability: Information Technology and an integrated sustainable framework, JSSIS (February 2011) Dao, Langella and Carbo  
Workplace Bullying: Developing a Human Rights Definition from the Perspective and Experiences of Targets. Working USA (September 2010) w/ A. Hughes  

Chien, Paul  
Associate Professor of Finance  

Academic Degrees  
B.S., MBA, Ph.D.  

Publications  

Editorial Service  
Associate Editor, Review of Pacific Basin Financial Markets and Policies  

Selected University Service  
Shippensburg University Faculty Tenure Committee  
Chair, Department Academic Performance Committee  
Shippensburg University Curriculum Committee  
Shippensburg University Research Advisory Committee  
Shippensburg University Library Committee  
Advisor, Financial Management Association – Shippensburg University Chapter  
College of Business Course Assessment Committee - Shippensburg University  
Search Committee of Finance Faculty  
Search Committee of Management Information System Faculty  
Search Committee of Assistant Director of Athletes  

Coolsen, Michael  
Associate Professor of Marketing  

Academic Degrees  
Ph.D. in Social Psychology.  University of North Carolina at Chapel Hill  
M.S. in Psychology.  Shippensburg University  
B.A. in Engineering. Lafayette College  

Teaching Areas  
Marketing Research, Sports Marketing, Relationship Marketing, Principles of Marketing, & Consumer Behavior  

Selected Research Areas  
Interdependence between consumers and brands  

Selected publications  

Selected manuals and supplements  

Dao, Viet  
Associate Professor  

Management Information Systems,  

Academic Degrees  
PhD in Management Information Systems, University of Oklahoma  
MSc in Information Systems, University of Leeds, UK  
BSc in Electrical Engineering, Hanoi University of Technology, Vietnam.  

Research Areas  
Business and sustainability value of IT; IT and Innovation Management; Virtual Team and Distributed Work  

Teaching Areas  
Marketing Information Systems; Technology and Innovation Management; Web Development  

Publication  
Kohn, Jonathan
Professor of Supply Chain Management

Academic Degrees
B.S.E.E., M.S.E.E., M.S.I.E.
Ph.D. – I.E.

Teaching Areas
Supply Chain and Operations Management
Quality Management
Decision Making and Information Management

Research Areas
Strategic Logistics Management
Econometrics
Structural Equation Modeling
Housing Market Behavior

Research


Service Activities
Development of Supply Chain Management major
Development of Logistics Management major
Revision of Logistics management and Supply Chain Management curriculum
Faculty Search Committee
Department Assessment Committee
MBA Committee
Department Accreditation Committee
Supply Chain Management Advisory Council

Langella, Ian
Associate Professor of Supply Chain Management

Ph.D. Management, University of Magdeburg, Germany
M.A. Management, University of Magdeburg, Germany
B.S. Major in Nautical Science.

Minor in Physical Sciences.

Maine Maritime Academy

Research and Teaching Interests
Sustainable Operations Management, Closed Loop Supply Chains, Responsible Supply Chain Management, and Interdisciplinary Sustainable Management. Over ten years of full-time teaching experience and has taught undergraduate, graduate, and executive business classes covering a broad spectrum of quantitative management topics for four different universities.

Recent Selected Publications


Recent Selected Presentations
Alternative approaches for modeling stochastic yields for the remanufacture-to-order problem: Testing validity on real data and exploring decision sensitivity, presented 4 November 2010 at the Tenth Annual International Closed Loop Supply Chain Workshop in Montreal, Canada. (Invited).

Selected Service Activities
Editorial Board Member, International Journal of Business Performance and Supply Chain Modelling
Cabinet Board Member, Council of Supply Chain Management Professionals (CSCMP), South Central Pennsylvania Roundtable

Referee Activities
Journal of Operations Management
International Journal of Production Economics
European Journal of Operational Research
International Journal of Advanced Manufacturing Technology

Computers & Mathematics with Applications
Information and Organization
Springer Journals (new journal proposals)
Prentice Hall (new textbook chapters)
Netherlands Laboratory of Lifelong Learning (grant proposals)

University Committees
International Education Council
Task Force on Living and Learning
Grants Administration Committee, Center for Faculty Excellence in Scholarship and Teaching
Membership Committee, Association of Pennsylvania State College and University Faculties
Campus Support for Teaching and Learning Committee Cente, for Faculty Excellence in Scholarship and Teaching

Mobilization Committee, Association of Pennsylvania State College and University Faculties

Faculty Advisor, Alpha Phi Omega National Service Fraternity, Lambda Lambda Interest Group

Departmental Committees and Service
Graduate & Undergraduate Grade Appeals Committee
Departmental Professional Affairs Committee
Supply Chain Management Assessment Committee
Supply Chain Management Advisory Board

Community Service Activities
Catechist (Religious Education Teacher), Our Lady of the Visitation Roman Catholic Church, Shippensburg

Professional Memberships
Member, German Operations Research (GOR) Society
Member, Catholic Scholars for Worker Justice (CSWJ)
Recent Awards
Edward F. Ehret, Jr. Teaching Award 2010-11 from the John L. Grove College of Business, Shippensburg University

Marsh, Michael
Professor, Management
Information Systems

Academic Degrees
Ph.D. Ohio State University, Management Science/MIS
M.S. State University of New York, Stonybrook, Applied Mathematics
M.S. U.S. Navy Postgraduate School, Computer Science
B.S. University of Nebraska, Mathematics

Research & Teaching Areas
Computer Programming
Information Technology
Software Applications
Instructional Technology
Computer Security

Publications

Professional Experience, Leadership, Service
Academic Master Planning Committee
Assurance of Learning Committee
Department DPC
Academic Affairs Assessment Team
Infrastructure and Lifecycle Review Committee
Technology Grant Review Committee
Emerging Technology Committee
President’s Cabinet Academic Calendar Subcommittee

Certifications
Certified Computer Forensic Examiner
Certified Network Defense Architect
Security + Professional Certification
Microsoft Certified Application Specialist

Other
Editorial board member for the Review of Business Information Systems journal

Neidigh, Robert
Assistant Professor, Finance and Supply Chain Management Department

Academic Degrees
B.S.B.A, Shippensburg University
M.M. Penn State University
PhD Penn State University

Research & Teaching Areas
Supply chain management
Production scheduling
Math programming
Statistical analysis

Recent Publications


Professional Experience, Leadership & Service
University Curriculum Committee

Reviewer - Textbook
2010: Prentice Hall (International)
2010: Prentice Hall (International)

Honors
2010: Supply Chain Management Professor of the Year
Alpha Kappa Psi
Pan, Ming-Shiun  
Professor of Finance  
Academic Degrees  
PhD in Finance, University of Alabama  
MA in Management Science, University of Alabama  
BS in Business Administration, Fu-Jen Catholic University, Taiwan  
Research & Teaching Areas  
International finance, foreign investments, relationships between foreign currency markets and financial markets, event studies.  
Recent Publications  
**“Impacts of the US Financial Crisis in Integrated Financial Markets around the World,” a presentation at Global Business Workshop (Kyungpook National University, S. Korea; June 2010).**  
**Professional Experience, Leadership & Service**  
2005-2011: Department chair, Finance and Supply Chain Management  
Finance Advisory Council  
H.O.P.E Scholarship Committee  

Tucker, Joanne  
Associate Professor of Supply Chain Management  
Academic Degrees  
BSBA-Accounting, Bloomsburg University  
MS-Organizational Dynamics, University of Pennsylvania  
PhD-Strategic Management, Temple University  
Teaching Areas  
Strategic Management  
International Business  
International Management  
Business and Society  
Strategy Implementation (Spring 2012)  
Research Interests  
Technology Management  
Strategic Alliances  
Recent Publications  
Peer-Reviewed Published Articles  
The Acceptance of Electronic Journals by Business Faculty: An Adoption/Diffusion Approach  
*Academy of Business Disciplines Journal* – Online journal, Editor-in-Chief  

Rim, Hong  
Professor of Finance  
Academic Degrees  
PhD in Finance, Penn State University  
Research & Teaching Areas  
International finance, foreign investments, relationships between foreign currency markets and financial markets, event studies.  
Publications in Journals and Proceedings:  
Presentations:  
**“Studies on the International Diversification,” a paper presented at the Academic Business World International Conference (Nashville, TN; May 2011).**  

Grove College of Business Faculty Awards  

| Northwestern Mutual Financial Networking Advising Award | Dr. Michael Coolsen |
| Edward F. Ehret, Jr. Teaching Award | Dr. Ian Langella |
| Christopher Pruitt Service Award | Dr. Paul Chiou |
| Martin’s Famous Pastry Shoppe, Inc. Research Award | Dr. Shelley Morrisette |
| Susquehanna Bank Dean’s Award | Dr. Wendy Becker |
| The Steam Dean’s Award | Dr. Jerry Carbo |
| Capital Blue Cross Dean’s Award | Dr. Angela Chang |
| Valley Quarries, Inc. Dean’s Award | Dr. Viet Dao |
| Martin D. Babinec Dean’s Award | Dr. Nathan Goates |
| Volvo Construction Equipment Dean’s Award | Dr. Jonathan Kohn |
| Krausse Family Foundation, Inc. Dean’s Award | Dr. Patricia Patrick |
| Gloria Diodato Dean’s Award | Dr. Joanne Tucker |
| Dale Kann Faculty Student Research Award | Dr. Louise Hatfield |
| Harry R. Frehn Faculty Research Fellowship | Dr. Joseph Beck |
| Harry R. Frehn Faculty Research Fellowship | Dr. James Benton |
| John L. Grove Summer Fellowship | Dr. Joseph Catanio |
Small Business Development Center

The Shippensburg University Small Business Development Center (SBDC) is currently in its fifth year of operations, having joined the Pennsylvania Small Business Development Centers (PASBDC) network in January 2007. Our center has established strong pre-venture and general management consulting services and added an Environmental Management Assistance Program (EMAP) specialist in 2009.

Our center, along with the other seventeen university-based centers across the Commonwealth that comprise the PASBDC network, also utilize multiple specialized network consulting services including government procurement, technology commercialization, applied engineering services, international trade and veterans business assistance to serve our clients in south central Pennsylvania.

The SBDC serves Adams, Cumberland, Franklin and York counties and works collaboratively with partnering organizations across the region to avoid duplication of efforts and coordinate resources. We attempt to provide accessible service to clients in reasonable proximity to their locations through the use of consulting sites based at partnering organizations across the region.

Staff turnover at the SBDC opened up an opportunity to look at ways to best serve the eastern portion of our territory. In October 2010 we brought a new part-time business consultant on board to focus primarily on service provision in York and northern Cumberland counties. Working collaboratively with the JD Brown Center for Entrepreneurship at York College, we set up an outreach office in their newly established business incubator located in an industrial building recently renovated for expanded York College facilities.

SBDC business consultants, as well as our regional chambers of commerce and economic development organizations, are continually receiving feedback from clients and members regarding the challenges and opportunities that entrepreneurs and small businesses face. Our regional economy has fared much better than many areas of the Commonwealth during the recent recession, but several large industries were forced to downsize or close due to economic pressures and unemployment remains at near double digit levels.

Higher unemployment, coupled with retired persons seeking to supplement their retirement income, has increased the number of individuals considering starting their own business. It seems, however, that many aspiring start-ups are coming to the table with less personal cash and equity and are having difficulty securing required financing. Even entrepreneurs with sufficient equity and sound business plans are experiencing difficulty in securing financing. New service-based ventures are most prevalent due to lower start-up and overhead costs but there is increasing competition within the consulting and freelance opportunity market.

Also significant to the SBDC is the increased emphasis placed on entrepreneurship by the Pennsylvania State System of Higher Education. Our SBDC has maintained close relationships with economic development personnel in the Chancellor’s office and have, with the support of the Entrepreneurial Leadership Center, increased our programming and involvement in student focused activities on campus and around the region.

Below we have listed several regional outreach initiatives and activities the SBDC participated in during the year.

**Here to Help**

In response to high unemployment in the region, Senator Richard Alloway hosted two events for aspiring entrepreneurs and job seekers, one in Franklin County and one in Adams County and actively sought SBDC participation. The events were supported and promoted by the local economic development corporations and PA Career Link centers.

SBDC staff set up displays and provided information and resources to attendees during the six-hour events. The events attracted very large turnouts (the Franklin county event was...

---

**Services Summary**

**July 1, 2010 – June 30, 2011**

**Serving Adams, Cumberland, Franklin and York Counties**

- **Number of Clients**: 365
- **Increase in Sales**: $4,378,557
- **Capital Formation**: $809,321
- **Number of Workshops**: 50
- **Number of Workshop Attendees**: 682
- **Businesses Purchased**: 2
- **Jobs Created**: 121
- **Jobs Saved**: 154
- **Started a Business**: 38
- **Consulting Hours**: 3,217

**Type of Business**

- Service
- Retail
- Other
- Wholesale
- Manufacturing
- Construction

**Investment Type**

- Loans $890,000
- Equity Investment $809,321

---

**Most Popular Consulting Topics**

- Start-Up Assistance
- Business Plan
- Marketing/Sales
- Managing a Business
- Financing/Capital
- Engineering/R&D
estimated by Senator Alloway’s office at over 1,000 attendees) and these were two of the busiest outreach events that the Shippensburg SBDC has participated in.

Over 150 individuals engaged in conversations with SBDC staff manning the events on various topics related to researching ideas and starting businesses in Pennsylvania. Several attendees submitted RFCs seeking consulting assistance during the events and several others indicated they would be in touch with the SBDC at a future point for assistance with developing their business ideas and exploring the feasibility of starting their own businesses.

**Lemonade Day**

To help increase awareness of, and interest in, entrepreneurship among young people in our area, the SBDC supported our Students in Free Enterprise (SIFE) organization and our Entrepreneurial Leadership Center (ELC) in their efforts to host Lemonade Day in Franklin County. F&M Trust was the lead sponsor of the event, providing funding support, materials for students and staff support. Lemonade Day is an event held each year in cities and towns across America. It is an experiential learning program that teaches youth how to start, own and operate their own business using a lemonade stand.

Schools, service organizations and community members in Green-castle, Mercersburg, Chambersburg and Shippensburg helped coordinate and manage the event, which occurred on May 1. At the Shippensburg Town Council meeting on April 19 a proclamation was made proclaiming May 1, 2011 Lemonade Day in Shippensburg. The event was not as successful as originally hoped, due to rainy weather and the difficulties involved in coordinating an event in relatively rural and small town settings.

**Franklin County - County-wide High School Entrepreneurship Competition**

The SBDC helped to encourage entrepreneurship among our youth through participation in the inaugural County-wide Entrepreneurship Competition hosted by Chambersburg High School and involving 10th grade students from the six high schools in Franklin county. SBDC staff participated in planning meetings for the competition, served as the competition sponsor, assisted students who entered the competition, participated as part of the judging panel and presented awards to the winners.

SBDC staff members presented a five-hour introductory workshop for all participants in the competition at the county’s Career and Technology Center. Twenty-six students, comprising fourteen teams, attended the training session where the focus was on an overview of the business planning process, including financial projections, and the importance of the pitch (oral presentation) as a significant component of the judging criteria. Students actively participated during the day with a workshop structure that alternated presentations of key components of the business planning process coupled with teams actively working on their ideas and plans. Perhaps the most interesting outcome of the day was the effusive response from county entrepreneurship teachers who found the workshop educational and inspiring and expressed the desire to incorporate the materials presented by the SBDC into their course curriculum.

Nine student teams submitted business plans for the final judging phase of the competition. Judges scored the written plans independently and then used both quantitative and qualitative factors in judging the students oral presentations on April 29. The Shippensburg University SBDC Director presented the awards to the winners of the competition at the award ceremony with students, parents and community members present.

**York County High School Business Planning Contest**

York College of Pennsylvania, in conjunction with the York County Economic Development Corporation’s Workforce Development program and supported by the SBDC, hosted an academic year long business plan writing workshop series. The workshop series was open to high school juniors and seniors from schools across York County. Each session focused on a specific area of a business plan so that students gained the basic tools and knowledge necessary to research an industry and write a business plan. The workshops culminated with a business plan competition that staff from the Shippensburg University SBDC helped judge on May 5.

**Meet the Lenders Event**

On September 22 representatives from the SBDC participated as a “resource partner” in the Small Business Administration’s “Meet the Lenders” event in Harrisburg. The SBDC met with approximately fifteen entrepreneurs and business owners at the event, providing them with information on services, answering specific questions, and encouraging them to avail themselves of SBDC assistance in their business ventures.

**YorKitchen – Shared Kitchen Incubator in York’s Central Market**

The York County Economic Development Corporation, with support from NutriCore Northeast, has constructed a shared kitchen incubator (YorKitchen). YorKitchen provides a unique service to residents of the City of York and the surrounding Central Pennsylvania area. Located in York’s historic Central Market Annex, YorKitchen is a commercial kitchen available for rent to any food producer and extensive educational training and consulting assistance is available to all tenants. It is expected that the YorKitchen will not only stimulate small business growth in the city, county and surrounding area, but nurture it as well with entrepreneurial incubator services provided by the SBDC and other partners through the York County Entrepreneurial Support Alliance. The SBDC participated as a resource partner in the YorKitchen grand opening on June 18, 2011.
Minority/Women Small Business EXPO

On March 23, 2011 staff from the Shippensburg SBDC set up a display and information booth at the annual Minority/Women Small Business Expo in Harrisburg. Speakers at the EXPO included Governor Corbett, Representative Tim Holden, Representative Ronald Waters and Harrisburg Mayor Linda Thomp- son. SBDC staff answered questions and provided information on resources and services to many attendees at the event.

Global Entrepreneurship Week

The Shippensburg SBDC remains actively involved in Global Entrepreneurship Week in York County with the Entrepreneurial Support Alliance (ESA). Several SBDC workshops were offered during the week at various locations in York and SBDC staff also offered workshops on “Money and Funding your Business” and facilitated roundtable discussions at the annual Entrepreneurship Symposium hosted by York College. The Symposium attracted approximately seventy-five attendees ranging in age from high school students to senior citizens—all with an interest in entrepreneurship and small business development.

Wilson College Lecture

At the request of faculty at Wilson College, a private liberal arts institution in Chambersburg, PA, SBDC staff provided a presentation on entrepreneurship and small business development to students studying business and entrepreneurship at the college on February 24, 2011. Included in the presentation was an overview of the PASBDC network core services as well as specialized programs available to entrepreneurs and small business owners.

Food for Profit

Focusing on addressing the information needs of aspiring food entrepreneurs, the SBDC partnered with Penn State Cooperative Extension and York SCORE Chapter 441 to offer three sessions of the day-long program, “Food for Profit,” to food entrepreneurs from across the region. The workshop provides an overview of how to start and successfully operate a small food product business. The Food for Profit workshop takes you step by step through the information necessary to start and run a small food product business, especially directed to individuals who will be making and packing their products for resale through grocery stores, farm markets, or restaurants.

NFIB– Small Business Day at the Capitol

Staff from the Shippensburg SBDC represented the PASBDC network at the National Federation of Independent Business (NFIB) Small Business Day at the Capitol on May 3, 2011. The day was very engaging with speakers and panel discussions focusing on issues of importance to small business owners including Marcellus Shale, Pennsylvania’s Civil Justice Climate and 2011 legislative priorities. Many senior government officials participated in the event including DCED Secretary C. Alan Walker, House Majority Leader Mike Turzai, US Senator Pat Toomey and PA Education Secretary Ron Tomalis. Governor Tom Corbett provided the keynote address.

It was an interesting and educational day for SBDC staff and offered an excellent opportunity for networking and building support for the PASBDC network.

Honors Seminar in Innovation, Entrepreneurship and Creativity

Every two years Prof. Janet Ruby offers a special topics honors course at the university that focuses on innovation, entrepreneurship and creativity. The course was offered in the Spring 2011 semester. The course involves student teams, comprised of students from various majors across the university, developing a new product idea and virtually going through the steps involved in bringing a new product to market. SBDC staff, and a friend of the SBDC who is a copyright attorney, provided three, 2.5-hour classroom presentations during the semester long course. The topics covered included patents and copyright issues, market research and marketing plans, and developing a business plan.

Etiquette for Success Academy

Etiquette for Success Academy is an annual spring event put on by the business fraternity Alpha Kappa Psi. The SBDC was approached this year with a request to provide a speaker on the topic of entrepreneurship. The event was held on April 14 and the SBDC provided a speaker who gave two presentations to a total of approximately fifty students.

The speaker covered some of the basic traits of an entrepreneur, issues that many entrepreneurs may face, the statistical prevalence of entrepreneurship among college graduates and the critical role that entrepreneurial thinking and action play in our society. We also shared information on the services available through the PASBDC network. Students were very engaged during the presentation, shared many good ideas and asked many good questions.
New Center Developments

JD Brown Center for Entrepreneurship Outreach Office

The J.D. Brown Center for Entrepreneurship is a hub for entrepreneurial activity at York College in York, PA. Founded in 2006, the Center is named for John “J.D.” Brown, CEO of Blockhouse Furniture and a trustee of the college. In 2010, York College acquired and renovated an historic industrial building adjacent to campus and that new facility now provides a home for both the Entrepreneurship Center and York College’s new Business Incubator.

The Center offers:
• A collection of scholars and practitioners who can help promote entrepreneurial success in today’s global marketplace.
• Entrepreneurship education and resources for students, faculty, and business and community leaders to take advantage of.
• Collaborative work environment inside a state-of-the-art business incubator equipped with technology resources, shared conference rooms, training space, and office equipment.

In January 2011, Shippensburg University SBDC officially established an outreach office at the J.D. Brown Center for Entrepreneurship and has a dedicated business consultant based there. The number of clients accessing SBDC services has been on the rise since the establishment of this outreach office.

Also in the spring of 2011 we began offering the First Step workshop in York. Prior to this we did not offer the First Step in York, but collaborated with SCORE to offer their five-part business planning series. Due to increasing demand, SCORE requested that we begin offering the First Step to fill the void between the collaborative workshop series. A senior vice-president from Susquehanna Bank has been participating in the delivery of the First Step in York, bringing many years of knowledge and insights from the world of business lending.

We continue to maintain excellent relationships with faculty at York College and beginning in the fall 2011 semester we will be engaging a York College student as an intern in our York outreach office.

TechCelerator at Murata Business Incubator

A partnership between Ben Franklin Technology Partners and the Capitol Region Economic Development Corporation has resulted in the new “TechCelerator” program at the Murata Business Incubator in Carlisle, PA. The SBDC, who already had an outreach office at Murata, was approached prior to the launch of this initiative to see if we would commit to being a partner in this initiative. We readily agreed.

Eligible start-up companies in the TechCelerator receive $1,000 in seed money and support services from Ben Franklin and the SBDC for an initial sixty day period to see if they can grow a good idea into a feasible business plan. Applications for the first round of TechCelerator were accepted through June 15, 2011. The first round of applicants was a success with three SBDC clients presenting their pitches to a panel of judges and an SBDC client, also a graduate student at Shippensburg University, taking home the $10,000 first prize.

The SBDC is working with other TechCelerator partners to refine and enhance the process in the future so that it can provide the best package of services and supports to enable new technology companies to start, grow and prosper.

Pennsylvania State System of Higher Education (PASSHE) Initiatives

To strengthen SBDC connections across campus and provide more value to the university through in-reach programs to prospective entrepreneurs, the SBDC has an active partnership with the Entrepreneurial Leadership Center (ELC), established in 2009 with a three-year start-up grant from PASSHE.

The SBDC sponsored and participated in an ELC campus luncheon series featuring successful alumni entrepreneurs from Shippensburg University. This series was well attended by students and faculty and proved to be engaging and informative opportunities to learn from successful entrepreneurs.

The SBDC supported the ELC in the pilot of a campus-wide business plan competition in the Fall 2010 term. Twelve student teams submitted entries for the contest representing a wide range of business and social enterprise ideas. In the 2011-2012 academic year students from the university will have the opportunity to participate in the first PASSHE-wide business plan competition.
Studying for a semester abroad in Poland has been one of the most rewarding experiences of my life. Not only did I learn a lot about Poland and Europe as a whole, but it has taught me to see the world in a completely different light.

One of the best perks of studying abroad is that you can take that opportunity to travel very cheaply. Since my time here I have had the opportunity to visit Germany, France, Spain, and many of the major cities in Poland.

During the Easter break I had decided to take part in a hitchhiking race organized by the school to Barcelona with the Polish exchange student Wojciech Jemiolo, who had attended Shippensburg fall semester 2010. This was a race with other students to see who could get to Barcelona the fastest by hitchhiking. We had made numerous friends along the way and had an exceptional time in the countries we passed through.

The school is always organizing something to keep the students occupied, whether it is trips to Krakow or paint ball in the courtyard, there is always something new to try.

Classes at the University have also presented me a new perspective in my education. The educational system here is different from classes at Shippensburg and teach you to be more independent in your learning. The teachers all speak excellent English and are always very engaging. My Polish language professor, Pani (Ms) Halina, was always taking the time out of her weekend to take us on trips to the Polish opera or the zoo.

The friendships I have made here are ones that I am confident will last me a lifetime. As an exchange student I am placed alongside students in the Erasmus program (students coming from all over the world to learn at a foreign university). I know that when I come back to Europe I will have a place to stay in almost every country, which is something I could never say before.

All in all, the food is great, the people are warm and welcoming, and the atmosphere is breathtaking. I think everyone that can study abroad, should study abroad.

Do widzenia (See you later)!

My Semester Abroad in Poland  by Laura Halloway
In April, students enjoyed the inaugural Spring Social developed and coordinated by Richard Abel III, MIS major. The event brought College of Business students, faculty and staff together in an informal outdoors setting with games, competitions, and food. Some of the popular events from were the volleyball tournament among twelve teams, Goose Brothers Ice Cream, and the faculty vs. student kickball game that the students won. Students, faculty and staff enjoyed an afternoon of fun and fellowship in the sun!

(Above) The Volleyball Tournament was a hit with twelve teams competing. (Below) The student kickball huddle may have helped them defeat the faculty team!

The College of Business held their 1st Annual CoB Homecoming Reunion on Saturday, October 23, 2010 in Grove Hall Forum. Approximately fifty alumni and guests along with faculty and staff joined in the festivities. Dr. Joseph Hunt, dean of the College of Business from 1981-1991 attended the event (pictured front row, right).
144 golfers attended the 3rd Annual College of Business Golf Outing at Eagles Crossing Golf Club, Carlisle on May 6, 2011. This event is held annually for students, staff, faculty, alums, and other friends of the John L. Grove College of Business. Everyone enjoyed a great day of golfing, networking and fellowship!
Send Us Your News

We’d love to hear from you. Please send your news to John L. Grove College of Business, Shippensburg University, 1871 Old Main Drive, Shippensburg, PA 17257-2299 or e-mail us at business@ship.edu or fax us at 717-477-4003.

Name __________________________________________________________________________
Address ________________________________________________________________________
City__________________________________________State_________Zip________________
Degree and Class Year(s) _________________________________________________________
E-mail _________________________________________________________________________
Phone (H)_________________________________________(W)_________________________
Your Occupation _________________________________________________________________________________________
Name, Address of Employer _____________________________________________________________________________
Recent News _________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________