D2L System Requirements and Recommendations

System Requirements (LE 10.0, effective December 15, 2012)

	Required	Recommended
Operating System	Windows XP, Vista, Windows 7 Mac OS X	Windows 7 Mac OS X v10.7 (Lion)
Video	Minimum resolution of 1024 x 600	Resolution of 1024 x 768 or greater
Internet Speed	56K Modem	56K or cable modem, DSL

Software Requirements

	Required	Recommended
Java Runtime Enviroment (JRE)	JRE 1.6.x (Required to run Equation Editor)	JRE 1.6 update 31
JavaScript	Enabled	Enabled
Cookies	Enabled	Enabled

Browser Support

Browser	Windows	Mac OS X	Mobile Web	Tablet Support for Desktop Web
Firefox (newest)*	Supported (recommended)	Supported (recommended)		
Firefox 10.0	Maintenance	Maintenance		
Internet Explorer 10	Investigation	-		
Internet Explorer 9*	Supported (recommended)	-		
Internet Explorer 8	Maintenance	-		
Chrome (newest)	Supported	Supported		

Safari 5.1	-	**Supported**		
Safari 5.0	**-**	**Maintenance**		
Safari 4.0	**-**	**Maintenance**		
iOS 3 (Safari 4)	-	-	**Maintenance**	
iOS 4 (Safari 5.0)	-	-	**Maintenance**	
iOS 5 (Safari 5.1)			**Supported**	
iOS (newest)			**Supported**	
Android 1.5	-	-	**Maintenance**	
Android 2.1	-	-	**Maintenance**	
Android 2.2	-	-	**Supported**	
Android 2.3			**Supported**	
Android 3.2			**Supported**	
Android 4.0			**Supported**	
Android (newest)			**Supported**	
Blackberry 6	**-**	**-**	**Supported**	
Android Browser (newest)				**Investigation**
iPad Safari (newest)				**Investigation**
Playbook Browser				**Investigation**

Browser Support Lifecycle

Investigation

The browser is recognized and under consideration by Desire2Learn, but has not been tested against any versions of Desire2Learn products and may never be fully supported.

This category is mainly used for new browsers that have a significant user base, good vendor support, and are generally considered as candidates for future Desire2Learn support.

Supported

The browser and operating system combination has been fully tested by Desire2Learn.

Recommended browsers are marked with an asterisk (*).

Maintenance

The browser is not tested against new versions of Desire2Learn products, but customers can still report problems and receive support for previous versions.

A browser goes into maintenance either when a vendor officially ends support for it or Desire2Learn decides to end support for it.

A maintenance browser becomes officially unsupported after one year.

Unsupported

The browser is not tested and no fixes are performed for unsupported browsers. Desire2Learn does not guarantee any product functionality and offers no support for reported problems.

Generally, Desire2Learn ends support for a browser one year after the associated vendor ends their official support for it.