



Exciting Laundry Improvements!!!

- ◆ **New Front Load Washers**
- ◆ **New Card System**
- ◆ **New Online Monitoring System**

Waverider Payment System

Starting the Machines:

You will now use your credit card (VISA, MC or Discover) or bank issued VISA logoed ATM card instead of coins to start the washers and dryers!

- ◆ If you do not have a credit or debit card, you can use a prepaid VISA, MC, or Discover gift card. **You can also still use quarters! (Available at the CUB Information Desk in rolls of \$10.)**
- ◆ In order to keep prices on the machines as low as possible, a “hold” of \$6.00 (2 full wash & dry loads) will be placed upon your card so that all of the laundry done in the following three hours can be “bundled” to minimize card transaction fees.
- ◆ After three hours, the actual cost of laundry done will be reconciled and your bank will then be notified electronically. Depending upon your bank, it may take up to 48 hours to see the reconciliation when using online banking.
- ◆ If you have an un-reconciled transaction that has not posted online within 72 hours, please contact us at 800-927-9274 and ask for Debbie or service@caldwellandgregory.com



The new energy-efficient Front Loading washers require that you use **Liquid high-efficiency (HE) detergent!!** You only need to use a very small amount of detergent (1/4 cup of less!) in these washers!!



Wavevision Online Monitoring

You can go online to see if machines are available prior to making the trip to the laundry room. Machines in use will show the time remaining in the cycle. To view:

- ◆ Go to www.mywavevision.com
- ◆ Select your zip code (17257) and Shippensburg University.
- ◆ Choose a user name and password.
- ◆ Now you are ready to log in and “see” your laundry room!

Getting a Refund for any leftover funds still on your old Laundry Card

If you still have money left on your old card, you have until **September 21, 2012** to get a refund.

Go to the CUB Information Desk where they will scan your card and give you a cash refund.

There will be no refunds on old cards after September 21, 2012.

