To set up Payment Plan

Login From SSB

- Student Tab
- Student Account Tab
- Payment Plan Link

Login from my.ship.edu

- Select Student
- Select Paying for College
- Select Payment Plan

You will be redirected to Nelnet's payment plan landing page.


- Create an Account - please verify your contact information: Address/ Email/ Phone Number Your information is validated through your ship.edu login
- Click submit at bottom of screen when finished verifying your information.
- Set Pin
Review Items
The following item(s) require your attention before proceeding.

| Create A 4-Digit PIN To Continue |
| :--- |
| The 4-Digit PIN will be used to validate your identity when you <br> make inquiries by telephone. Choose something you will easily <br> remember. <br> *4-Digit PIN: |
| 1234 |

- Select ok
- Review Current Balance


Add a friend/family member to help pay bill

- Select setup payment plan

NOTE: If someone other than the student is setting up the payment plan, the student must add the person as an authorized user on the account. This will allow the authorized user to login to the payment plan without the student's ship.edu information.

## ***PREVIOUS SEMESTER BALANCES MUST BE PAID IN FULL PRIOR TO THE START OF THE NEXT SEMESTER. PAYMENT PLANS MAY ONLY BE UTILIZED FOR UPCOMING SEMESTER BALANCES.

Shippensburg University
If someone other than a student will be making payments or setting up a payment plan, you will need to designate them as an AUTHORIZED PAYER in our system.

1. The student will need to designate the Authorized Payer. Please click on the "WANT TO DESIGNATE ANOTHER PAYER?" link in the top right corner of the page.
2. Once you have completed the required information, an email will be sent to the Authorized Payer with a link to log into the payment system.
3. When the Authorized Payer has accessed the payment system, the Authorized Payer can complete a payment plan or make a payment on the student's behalf.

- Select Begin
- Review demographics and create security questions



## Security

Telephone Identification Questions
Please select two Telephone ID questions and provide answers below. These questions will be used by Nelnet customer service to validate your identity when you make inquiries by telephone.

| Question $1^{*}$ | - - Select -- |  |
| :--- | :--- | :--- |
| Answer $1^{*}$ | $\square$ |  |
| Question 2* | - Select -- |  |
| Answer 2* | $\square$ |  |

- Select Next

- Verify amount setting up payment plan for and select next
**Next screen will give plan options***

| Contact | Amount | Plan Options | Payment | Payment |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Information | Due |  | Details | Schedule | Authorize |

## Payment Plan Options

Amount Due to Shippensburg University: $\$ 5,402.00$

| Select a payment schedule D |  | Down payment and Enrollment fee due on signup |  |  |  | Show: All Items Selected |  | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Monthly Payments |  |  |  |  |  |  |  |  |
| Select | Payment Method | Down Payment (Due Today) | Number of Payments | Beginning Month | 1st Payment Amount | Available Payment Days | Last Day to Enrol | Enrollment Fee (Due Today) |
| - | Automatic Payments from <br> - Bank Account <br> - Credit Card | \$1,080.40 | 3 | August 2019 | \$1,440.54 | 15th | 05 Aug 2019 | \$40.00 |
| $\bigcirc$ | Automatic Payments from <br> - Bank Account <br> - Credit Card | \$1,890.70 | 2 | September 2019 | \$1755.65 | 15th | 05 Sep 2019 | \$40.00 |
| $\bigcirc$ | Automatic Payments from <br> - Bank Account <br> - Credit Card | \$2,701.00 | 1 | October 2019 | \$2,701.00 | 15th | 03 Oct 2019 | \$40.00 |

## Back Next | Cancel

- Select Payment Plan option and then next

Option 1-20\% of balance due on sign up, then 3 equal payments Option 2-35\% of balance due on sign up, then 2 equal payments Option $3-50 \%$ of balance due on sign up, then 1 payment of remaining balance


## Payment Details



- Input payment method
--This will be the method charged each month for your automatic payments

- Select Next when finished entering payment info

- Review payment schedule and amounts
- Select Next

Option 1-20\% of balance due on sign up, then 3 equal payments due August 15, September 15, October 15 Option $2-35 \%$ of balance due on sign up, then 2 equal payments due September 15, October 15 Option 3-50\% of balance due on sign up, then 1 payment of remaining balance due October 15

## ***PAYMENTS WILL PROCESS AUTOMATICALLY ON THE 15 ${ }^{\text {th }}$ OF EACH MONTH UNTIL PAYMENT PLAN IS COMPLETE***



- Review and authorize payment - Please review terms and conditions for payment


## Thank You

Thank you for completing a payment plan for Shippensburg University. Please print a copy for your records.

D Did you know that you can receive text alerts on your mobile phone? Learn More.
(5) An authorized party can make payments on your behalf. Want to designate another payer?

| Amount Paid Today \$1,120.40 <br> Good Bank - 1234 | Agreement Number 101105720 <br> Remaining Amount \$4,321.60 <br> Good Bank - 1234 | I have read and accept the terms and conditions of this payment plan (Signed on 11 Jun 2019) <br> Done <br> Print |
| :---: | :---: | :---: |
| Contact Information |  |  |
| Name/Address | Name | All correspondence will be sent via e-mail |
| Phone | Address | - Please send me e-mail payment reminders |
|  | Phone \# |  |
| E-mail | Email address |  |

- Confirmation of payment - Please print for your records.


## To make payment towards an existing payment plan

- Sign in to payment plan

- Select Make a payment

Make A Payment
Student \& Id Number

1 View Payments in Process

Select a Term to Pay
Want to designate another payer?
Fall 2019-\$4,321.60 V

Payment Options
Full Term Balance of $\$ 4,321.60$
(O) Other Amount

4

Upcoming Payments
(5) AUTOMATIC PAYMENT


- Select date you want to make payment towards and type in amount, then select next
- Add new payment method or keep original


Nelnet Returned Payment Fee Policy

Total Amount
Institution Amount $\$ 400.00$

> Total \$400.00

A transaction receipt will be sent to: TestAccount1@factsmgt.com. Add

## Authorization

This payment will affect the payment schedule only if it is successful. If this payment returns before the next scheduled payment date, we will attempt the scheduled payment on the scheduled date. If this payment returns after the next scheduled payment date, we will attempt the scheduled payment IMMEDIATELY after receiving the return.

By clicking the Pay Now button, you authorize Nelnet on behalf of Shippensburg University to process this payment from the financial account identified above.

This is an immediate payment and cannot be canceled.

## Cancel Pay $\$ 400.00$ Now

## **Please note this is an immediate payment and cannot be canceled.

- Verify payment amount, read authorization, and select Pay Now
- View receipt for payment


## Thank You

Your payment for $\$ 400.00$ has been authorized and submitted.
A transaction receipt was sent to TestAccount1@factsmgt.com

