**Xfinity Communities Support**

**Xfinity on Campus –**

Student:

* Digital Media Outreach Group - @ComcastCares #xfinityoncampus
* Premium Subscription Billing – 1-877-878-3229
* Self-help within stream app or portal
* Ability to open a ticket online through stream app or portal

Staff:

* Direct Tier 2 Email [Xfinityoncampus\_support@cable.comcast.com](mailto:Xfinityoncampus_support@cable.comcast.com)
* Fiber circuit / Metro Ethernet – 1-800-741-4141

**Bulk Services – NA to Shippensburg**

Bulk Account Support: 855-MDU-BULK (855-638-2855)

**Local Representatives –**

* Valerie Leiter (XoC Rep): 717-599-8002 [Valerie\_Leiter@comcast.com](mailto:Felicia_Wohlgemuth@comcast.com)
* Dennis Vargo (Sales Engineer): 412-327-2004 [Dennis\_Vargo@comcast.com](mailto:Dennis_Vargo@comcast.com)
* Todd Kircher (Sales Mgr): 412-352-0868 [Todd\_Kircher@comcast.com](mailto:Todd_Kircher@comcast.com)
* Mary Whalen (Account Exec): 412-905-9722 [mary\_whalen@comcast.com](mailto:mary_whalen@comcast.com)