FRONTLINE LEADERSHIP

Leadership Foundations Wrap Up

Facilitated by: Dr. Manuel Ruiz
Assistant Vice President for Inclusion, Belonging, and Social Equity
Shippensburg University

SHIPPENSBURG UNIVERSITY
Office of Workforce Development

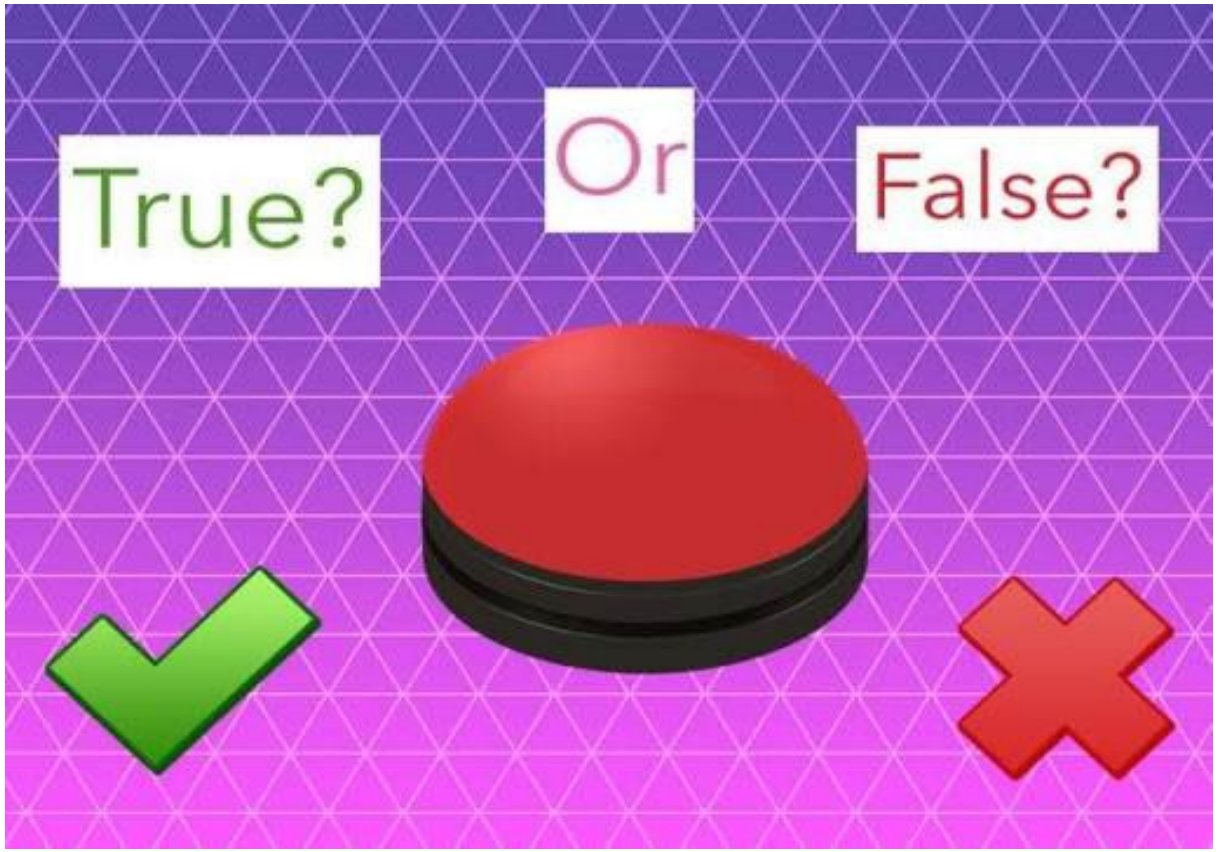
Our Goals For Today

- Revisit **core concepts**.
- Focus on **your progress.**
- Real world application through **30-60-90-day action plan**.
- Establish strategies for **continuous growth.**

Revisiting Core Concepts, Tools, & Mindsets

- Emotional Intelligence & Communication
- Strategic Thinking & Decision Making
- Belonging & Inclusive Team Dynamics
- Professional Presence & Influence

Interactive Quiz Game



Mindset & Goals
Breakout Rooms

1. Impact & Strengthening

Which leadership habit or mindset from the program has had the greatest impact on your work so far, and how do you plan to strengthen it in the next six months?

2. Long-Term Vision

What long term leadership goal feels most important to you now, and what is one small action you can take this week to begin moving toward it?

Themes and Surprises
Breakout Rooms

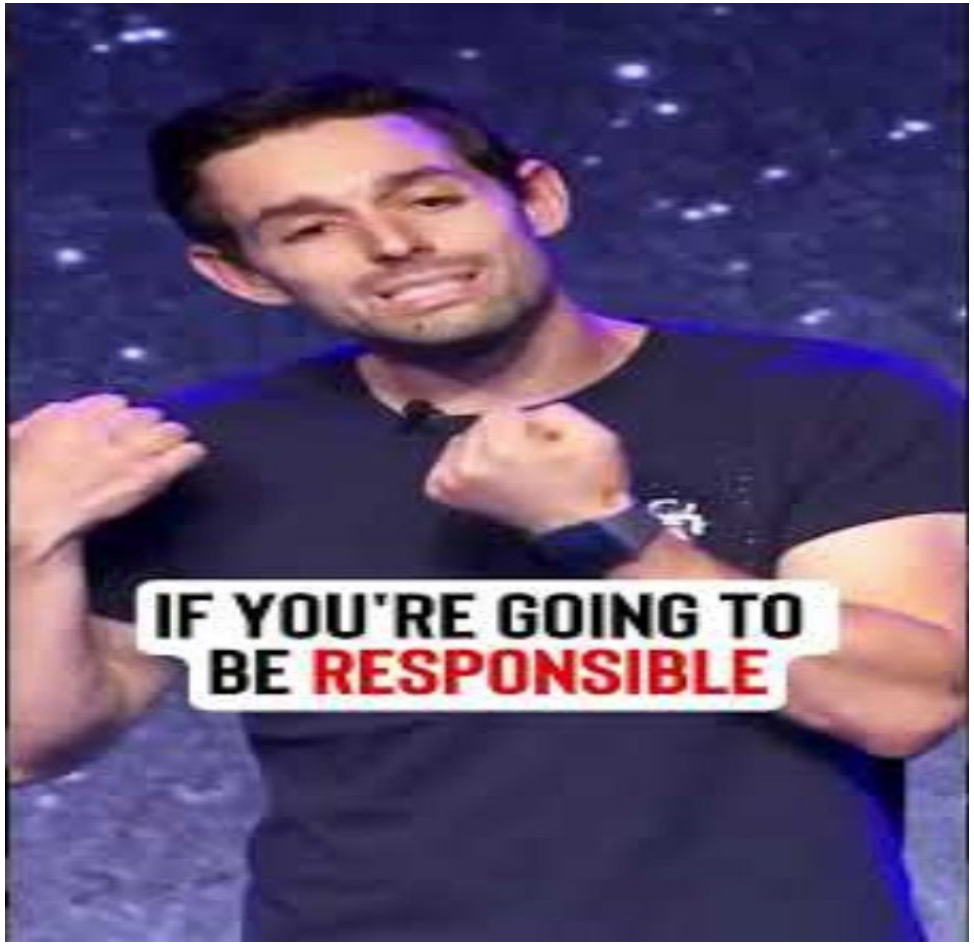
1. Emerging Identity

Looking back across the Frontline Leadership program, what theme or lesson keeps resurfacing for you — and what might that be telling you about the leader you're becoming?

2. Unexpected Insights

Which leadership concept from the program surprised you the most, and how has it reshaped the way you approach your role or team?

Accountability Video



Group Discussion
Bringing Theory to Practice:
Individual Accountability Plan

Create a 30-60-90-day action plan of a how you are going to operationalize what you've learned throughout the frontline leadership program. Detail immediate goals, areas to improve in your current job, how are you going to hold yourself accountable, how you can improve your teams/departments with the knowledge garnered, and how are you going to reward yourself.

Leaving with Intention

- **Clear Leadership Identity:** Knowing who you are as a leader and what you stand for.
- **Personalized Action Plan:** Concrete steps designed for the next phase of your development.
- **Renewed Confidence:** The tools to effectively influence, connect, and lead within your organization.

Sustaining Your Growth

- **Commit to the Framework:** Leadership is a continuous practice, not a destination.
- **Stay Connected:** Leverage your cohort as a peer network moving forward.



Use Chat Feature
Reflection/Quick Feedback

- One thing I will take with me from this session is…
- On a scale of 1-10, this session helped me to reflect upon the content learned in the frontline leadership program.
- Yes or No – Was this session helpful?

THANK YOU!!!

Contact Information:

Dr. Manny Ruiz – mruiz@ship.edu